



City of Cincinnati

801 Plum Street
Cincinnati, OH 45202

Agenda - Final Youth & Human Services

*Chairperson Anna Albi
Vice Chair Evan Nolan
Councilmember Ryan James
Vice Mayor Jan-Michele Kearney*

Tuesday, January 27, 2026

12:30 PM

Council Chambers, Room 300

AGENDA

PRESENTATIONS

Freestore Food Bank Presentation

Trisha Rayner, Chief Development Officer & VP of External Affairs & Angeal King;
Director of Social Services

The Intersection of Housing Instability and Food Insecurity - St Vincent de Paul

Kaytlynd Lainhart, VP of External Relations

Building a Coordinated Eviction-Prevention System - United Way

Matt Long, Impact Program Management Director & Amy Weber, Chief Impact Officer

- [202600205](#) **PRESENTATION** Submitted by Councilmember Anna Albi regarding Freestore Food Bank
Sponsors: Albi
Attachments: [FSFB Presentation City Council January 2026 Final](#)
- [202600207](#) **PRESENTATION** submitted by Anna Albi regarding The Intersection of Housing Instability Food Insecurity and Health Equity in Cincinnati
Sponsors: Albi
Attachments: [SVDP Cincinnati Housing Stability and Food Security](#)
- [202600208](#) **PRESENTATION** submitted by Councilmember Anna Albi regarding Building a Coordinated Eviction-Prevention System
Sponsors: Albi
Attachments: [UWGC ATC Slides Youth and Human Services](#)

ADJOURNMENT



freestorefoodbank.org

Increased Demand



Food

- 4 million meals provided to City of Cincinnati partners in October-December
 - An increase of 300,000 pounds in November alone
- \$500,000+ additional dollars spent to purchase food provided to the City
 - Impacted by decreased in-kind government support

Markets & Partners

- Bea Taylor & Liberty Street Markets served an additional 1,000 families per month Oct-Dec 2025.
 - Reached more than 10,000 families per month on average
 - Equates to 500 families per day supported at two locations.
- Reports of increased demand from Schools, Hospitals and partners across the region.



47.2 MILLION MEALS PROVIDED TO OUR COMMUNITY

WHERE DOES OUR FOOD GO?

- BEA TAYLOR MARKET**
2,885,318 meals provided
53,904 families served
- CLINIC PANTRY**
815,000 meals provided
40,000 families served
39 sites
- FREESTORE DIRECT**
In Partnership with amazon
345,000 meals provided
1,200 families served
- HEALTHY HARVEST MOBILE MARKET**
7,800 transactions
56% of sales use SNAP benefits
- KIDS CAFE/ SUMMER MEALS**
79,000 meals provided
39 sites
- KIND PROGRAM**
4,000 pounds of formula provided
4 sites
- LIBERTY STREET MARKET**
1,994,621 meals provided
49,466 families served
- ORDER AHEAD**
19,167 meals provided
306 families served
4 sites
- POWER PACK**
524,167 meals provided
193,000 kids served
111 sites
- SCHOOL/COLLEGE PANTRY**
793,333 meals provided
58 schools/ 6 colleges
- SENIOR BOXES**
1,916,667 meals provided
69,500 boxes distributed
- PRODUCE**
15,200,000 pounds distributed

PROVIDING HOPE TO OUR NEIGHBORS

- CINCINNATI COOKS!**
104 COOKS! grads
81% graduation rate
- DONORS**
31,756 donors (5,571 new)
1,734 monthly donors
134 grants submitted
- LIFT THE TRISTATE**
73 grads
76% graduation rate
- VOLUNTEERS**
11,654 volunteers
82,160 hours

WHERE DOES OUR FOOD COME FROM?



HOW DO WE MAKE A CONNECTION?

- BACK ON TRACK**
10,209 neighbors served
- RENT AND UTILITIES**
\$888,980 in rent/utility payments
- SNAP**
10,748 SNAP applications submitted
11,855,078 meals provided
- VOUCHERS**
1794 Birth Certificates
19 ID Vouchers
53 Police Checks
- SHELTER DIVERSION**
\$710,078 in STEH resources
161 households
- COMMUNITY PARTNERS**
Network of 579 food pantries, service centers, and program sites
- BENEFITS ENROLLMENT**
6,028 Medicaid applications
9 SOAR applications approved
90.5% approval rating
- REPRESENTATIVE PAYEE**
615 of neighbors supported
- TRANSPORTATION ASSISTANCE**
1,357 households served
- STABILIZATION PROGRAM**
161 participants
50% showed improvement
- CUSTOMER CONNECTION CENTER**
58,000 households served

- WEBSITE**
1,032,555 views
677 engagement rate
- VIRTUAL FOOD DRIVES**
\$29,151 raised
32 drives
- SOCIAL MEDIA**
30,353 followers
10 platforms

For more information, please go to www.freestorefoodbank.org



EVENTS

- HUNGER WALK & 5K RUN**
\$149,000 raised
79 teams
- RUBBER DUCK REGATTA**
181,669 ducks sold
- TASTE OF THE BENGALS**
\$182,000 raised
749 attendees



Housing Support Demand



Rent and Utilities Assistance Programs

Housing supports include, rent/utilities assistance, Stabilization Case Management, Strategies to End Homelessness: Shelter Diversion, New Americans Project, Greater Cinti./Northern KY Apartment Assoc. Outreach, Protective Payee and Workforce Development support.

FY25

\$210,311 in rent (232 households)

\$43,036 in utilities (56 households)

FY26 to date (7/2025-12/2025)

\$111,176 in rent (115 households)

\$26,454 in utilities (31 households)

*Need is significantly higher than we can support each year



CUSTOMER CONNECTION CENTER

Total Served	1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.
Total Clients	16,094	35,374	28,358	29,283
Total HH	8,177	18,181	15,470	16,184
Visits to CCC (excludes payee; counts all new intakes)	30,462	30,613	26,067	29,964
Total Served by Race/Ethnicity				
a. White	2,732	7,496	6,528	6,416
b. Black / AA	9171	19,345	13,864	14,921
c. Asian	142	184	190	191
d. Am. Indian/ Alaskan	38	49	51	30
e. Native Hawaiian/ PI	17	35	23	30
f. Multiple Races	1,489	2,746	2,227	2369
g. Client refused info	185	764	576	531
h. Hispanic / Latino	1,806	2,992	2,602	2,636
Adults / Children Served				
a. Children	4,681	10,173	7,602	7,758
b. Adults	11,412	25,196	20,753	21,521
c. Client refused/ missing info	1	5	3	4



STABILIZATION / WFD

FY25

Enrollments in case management	1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.
Total number Active	64	69	60	64
Total number Enrolled	88	91	92	83
New Intakes	25	27	23	23
Total exited	24	22	32	19
Compliance documentation	87%	90%	93%	95%
Outcomes				
a. Improved ASSM score	44	37	39	36
b. Income increased at exit	14	12	9	12
Workforce Development				
a. COOKS!	22	29	31	25
b. LIFT	20	11	17	25
c. Other community agency	3	3	2	1
d. Exited	23	12	21	20
e. Graduated	19	10	16	19
f. Did not graduate	3	2	3	2
Total spent on eligible expenses=	\$27,030	\$37,598	\$17,960	\$21,659

• FY26

\$49,024

\$48,986



SHELTER DIVERSION

FY25

Households and Funding	1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.
Total Clients Served	145	97	96	101
Total HH Served	57	38	31	35
Client Assistance (STEh)=	\$204,585	\$66,622	\$190,362	\$248,509

- FY26 \$170,544 \$211,447
- (No new referrals received from CAP from May-August 2025)



NEW AMERICANS PROJECT- STEH/JFS

Number of Participants	1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.
a. Active Households	7	5	14	26
b. Exited from the program	2	2	4	6
Total amount of wrap funding=	\$1,911	\$14,082	\$36,399.32	\$55,520.36

- FY26 \$35,569 \$7,433
- Funding from July - October 2025 (no additional funding from ARPA/SLFRP; stopped taking new referrals for the project in August 2025)



Thank you!



freestorefoodbank.org

The Intersection of Housing Instability Food Insecurity in Cincinnati

and Health Equity



Kaytlynd Lainhart, VP of External Relations | St. Vincent de Paul - Cincinnati



Neighbors Helping Neighbors

St. Vincent de Paul – Cincinnati's Role in Addressing the Food Crisis and Preventing Homelessness for the Many Residents Living on the Edge

Our Goal: To Collaborate with City Leaders and Convene Partners to Keep Cincinnati Families Fed, Housed, and Healthy

Who We Are

- Since 1869, SVDP – Cincinnati has been serving neighbors in need by providing food, preventing homelessness, and providing medication and healthcare support that helps families and individuals facing life's most pressing challenges.
- We meet people where they are, providing immediate relief while addressing the deeper causes of instability while serving through relationship and wraparound services.



Who We Serve

How many neighbors are City of Cincinnati Residents?



78.64

SVDP Housing/Rent and Utilities assistance Recipients are Cincinnati Residents



81.23

Across ALL Service Areas at SVDP Recipients are Cincinnati Residents



The City of Cincinnati is one of St. Vincent de Paul's earliest supporters with decades of **partnership** and funding in our history.



Trusted in Homelessness Prevention

Rent/Housing Assistance and Utilities Support

During Recent Surges



- \$377,000+ qualified applications within one week at our Outreach Center which accounts for 1/3 of the total requests St. Vincent de Paul receives in Hamilton County. The rest are received at our 50+ conference locations run by neighborhood volunteers.

City of Cincinnati Past Funding FY21-FY26 (For Rent/Utilities)

Quick Pull (may have some variance)

- **City funding sources – EPI/Leverage/HSF2 and ERA:**
- **FY21 \$320K**
- **FY22 \$530K**
- **FY23 \$2M**
- **FY24 \$1.2M**
- **FY25 \$150K**
- **FY26 \$140K budgeted**



A Unique Vantage Point

October's Case Study

Record High #s:

- Pantry
- Housing/Utilities Help
- Medications Filled

More than 500,000 instances of service across all service areas annually

Fighting Food Insecurity

Serving Through Relationships, Walking Alongside Our Neighbors

During Recent Surges

St. Vincent de Paul's network is already **experiencing record demand** and stands ready to help lead the community response, **spending our 6 day budget in 4 days.**

Our Impact Last Fiscal Year

- **14 neighborhood-based food pantries served 125,000+ neighbors.**
- **\$5 million+ annual pantry budget providing one week of groceries per visit** — including fresh produce, meat, and dairy, tailored to family size



Fighting Food Insecurity

Serving Through Relationships, Walking Alongside Our Neighbors

According to *USA Today*, Cincinnati now ranks eighth in the nation for grocery costs compared to household income, meaning local families feel the strain of rising food prices more than most. By ensuring consistent access to nutritious food, we help stabilize households and prevent financial crises that can lead to homelessness.



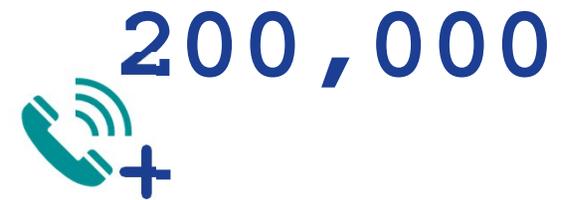
Increased Referrals

Brand & Community Trust Continue to Drive Surges

Estimated Earned Media in January - March Alone:

- Local viewership: +5.8 million
- Estimated local ad value: \$269,209

Our Long History, Deep Partnerships, and Community Trust Continue to Drive Increased



Incoming Calls to
SVDP Helpline
in 2025

Coverage Highlights

- **WLWT** [Where can Cincinnati residents who use SNAP find food assistance?](#)
- **WCPO** [St. Vincent de Paul Charitable Pharmacy reaches milestone with 1 millionth prescription filled.](#) (WCPO)
- **FOX19** [Xavier University food drive supports St. Vincent de Paul](#)
- **WLWT** [St. Vincent de Paul Coat Drive](#)
- **WCPO** [St. Vincent de Paul seeks volunteers to meet year-round community needs](#)

Website Performance

Active visitors

- +13,000 visitors per month
- +54.2% YOY growth

New visitors

- +11,600 visitors per month
- +51.1% YOY growth (Q1)



Viewing The Big Picture & Issue Intersectionality Side-by-Side

- Increase Support
 - o **Example: \$175,000** toward Housing & Food helps a few hundred families on average, but the need is much greater.
- Collaborate
- Convene
- Assess
- Activate Community Support & Awareness



How You Can Help Most

Sustainable Multi-Year Funding

During prior years, \$1-2M funding commitments were entrusted to us (annually), including ERA2 Funding that totaled \$3.1M as an example. A total of more than \$5M+ total Covid related government funding sources were given to us during a very short time, and **we proved ourselves as dedicated stewards of these resources, and accepted this responsibility and commitment to our community.**

We are Homelessness Prevention. Based on the need we are experiencing, the continued volumes that are coming our way through calls and visits and community trust, **we are seeking a multi-year partnership with the City of Cincinnati of \$5M to make a transformative impact where it matters most... Housing stability and Food insecurity.**



Thank you!

How We Can Work Together

- **Coordinate City leaders to align emergency food and housing resources.**
- Leverage our established neighborhood network for rapid response and equitable distribution (looking to extend hours, add boxed meal models, & outreach)
- Collaborate with fellow food and housing partners to strengthen the safety net.
- Engage the public through drives, awareness campaigns, and volunteer opportunities.

**Questions? Contact VP of External Relations, Kaytlynd Lainhart
513-345-4918 klainhart@svdpcincinnati.org**



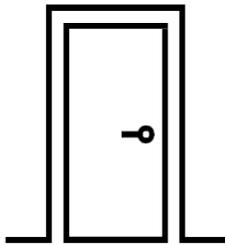
Building a Coordinated Eviction-Prevention System

Results and Insights from Access to
Counsel

January 27, 2026



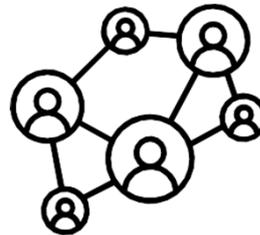
United Way 211: The Role in Access to Counsel



Primary Front Door

A trusted access point for residents seeking help

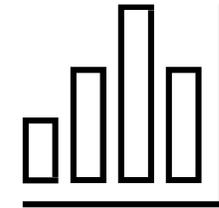
- Single access point
- Standardized intake and referral process across partners
- Ensures residents are routed to the right resource



Coordination Tool

Shared infrastructure that allows partners to function as a system, not silos

- Facilitates partner coordination
- Supports closed-loop referrals
- Ensures shared practices and data collection

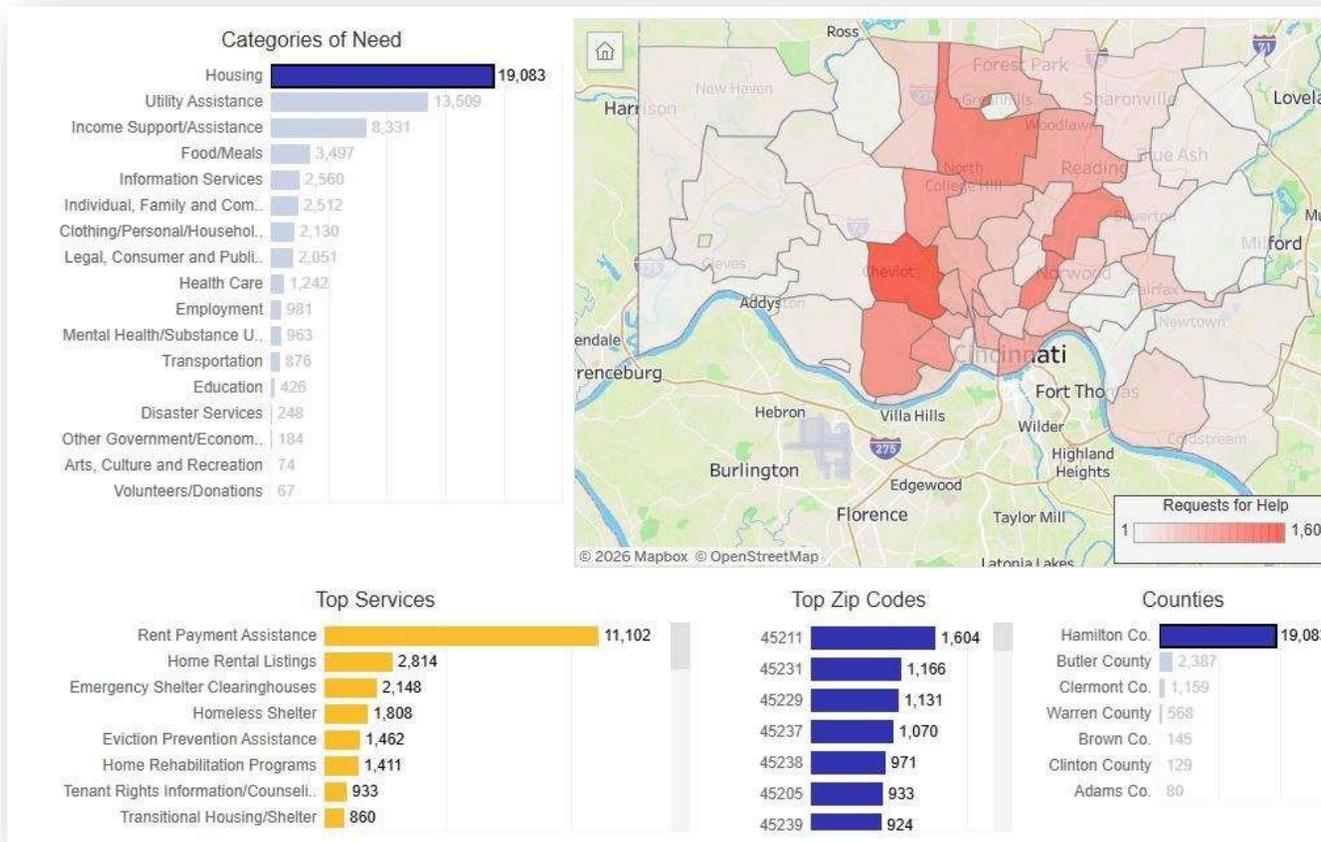


Transparent Data + Impact

Shared visibility into need, impact and coordinated implementation

- Captures real time data on resident need
- Provides a system-wide view of community resources
- Supports partner accountability to use data to inform coordinated strategy

Housing Stability: A Top Need



- 19,000+ calls for housing-related needs in Hamilton County
- **11,102 of housing calls were specifically for rental assistance with the top zip codes representing city of Cincinnati**
- The top referral for Rental Assistance is St. Vincent de Paul

<https://www.uwgc.org/see-the-impact/untied-knowledge-insights/dashboard/>

Access to Counsel

- Callers are screened for eligibility for Access to Counsel based on eligibility requirements and priority populations
- Results in 2025 to date (see table)
 - Program adjustments should allow ATC to reach ~874 by the end of the contract
- Programmatic enhancements:
 - Mediation services added with HOME
 - Expanded same day legal representation (2 days to 5 days a week)

Partner	Total Households Served in 2025	Total Direct Assistance	Avg. Amount of Assistance Per Household
United Way	382	\$607,863.98	\$1,591.27
Legal Aid	185	\$365,936.05	\$1,978.03
Help Center	127	\$289,622.00	\$2,280.49
Totals:	694	\$1,263,422.03	\$1,820.49

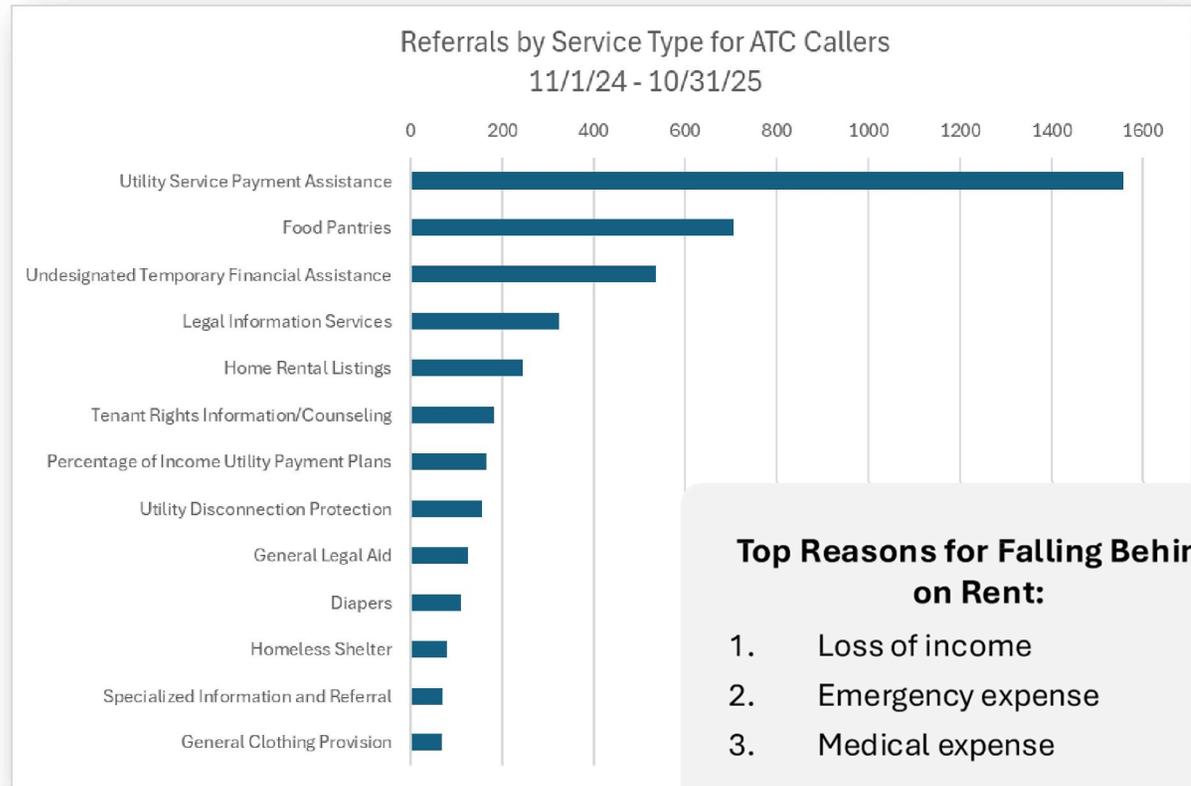
Additional Service Referrals



211 helps us ensure we are supporting residents beyond the support provided by ATC.

Those facing rent insecurity also sought resources for:

- Utilities
- Food/Food Pantries
- General financial assistance
- Legal Services
- Additional Home Listings



Looking Ahead



Deepen Strategic Insights using United Way 211

Use existing data infrastructure to guide smarter policy and investment decisions

Example: Use 211 data to identify ZIP codes where housing stability is rising fastest and target outreach, mediation, or additional resources in those neighborhoods.



Expand Partnerships to Align City Resources

Integrate eviction prevention into the broader services funded by the City

Example: Integrate referral processes to connect ATC residents with other Human Services Funded organizations or City-funded pilot programs.



Diversifying Revenue Sources & Service Models for Scale

Strengthen long-term sustainability by engaging landlords as system partners

Example: Partner with Renew Collaborative to engage landlords in adopting alternative eviction-prevention practices and contributing financially to a shared stabilization fund.



UNITED WAY
Greater Cincinnati