

LaShaunda Ewing

Cincinnati, Ohio, United States



Summary

I love an Ah Ha moment....The moment when areas of unfamiliarity become familiar. Self-Discovery - The ability to train someone to grasp a new idea or concept or even new products give me such a thrill. I have had the opportunity in every phase of my professional career to teach in some capacity such as a Corporate Trainer and Course Developer, Adjunct Instructor, Secondary educator, Software Deployment Manager and conference speaker. We train, we teach so that students, co-workers, and consumers can make their way forward in understanding and confidence.

My work allows me to be able to combine my experience in training with my love of computer programming and report development by establishing and maintain working relationships with my customers to ensure effective workflow and continuous improvement through requirements gathering, design, development, documentation, and delivery.

Specialties: Training, Report Development, Public speaking, Project Management and Customer Relations. In my spare time, I love to volunteer in the community with our youth with education, fun activities, and encouragement. I believe with GOD all things are possible and Delayed does not mean denied!

Experience



Sr. Business Solutions Analyst

ADM

Nov 2016 - Present (6 years 10 months)

Responsible for understanding business objectives to evaluate requirements, conduct functional design and gap analysis across data warehouse, reports, dashboards, and metrics. Works with BI Developers to analyze requirements and assess feasibility. Develop and conduct training for end users on developed reports and assist in providing change management to the organization. Mentoring junior-level Business Solutions Analysts and supervise activities of consultants.



Sr. Software Engineer, IT

Vantiv

Aug 2014 - Oct 2016 (2 years 3 months)

Responsible for defining and implementing business intelligence solutions for lines of business that align with Vantiv business objectives. Responsibilities include designing, developing, testing, documenting queries and reports along with creation and delivery of internal custom trainings in support of reporting tools. Establish and maintain working relationships with peers and internal customers to ensure effective workflow and continuous improvement. Produce, revise, review and maintain all necessary training materials, including but not limited to: Instructor Guides, Training Manuals, Reference Guides, and Functional Handouts. When required, prepare training plans for future Customer Services initiatives. Conduct training sessions. which can be one on one, hands on, or lecture style training sessions.



Math Instructor/Team Leader

Jul 2011 - Jul 2014 (3 years 1 month)

Actively instructed students to develop critical-thinking abilities by gaining an understanding of mathematic concepts in Algebra and Geometry, created lesson plans, assigned and corrected homework, managed students in the classroom, communicated with parents and helped students prepare for standardized testing and graduation exams.

As Team Leader I enabled my peers to improve and ultimately increase their students' learning through collaboration and supportive examinations.



Math Instructor

Jul 2010 - Jun 2011 (1 year)

Actively instructed students to develop critical-thinking abilities by gaining an understanding of mathematic concepts in Algebra and Geometry, created lesson plans, assigned and corrected homework, managed students in the classroom, communicated with parents and helped students prepare for standardized testing and graduation exams.



Career Center Director, Cincinnati Campus

American National University

May 2009 - Jun 2010 (1 year 2 months)

The Career Center at National College has as its goals to prepare the graduate to find and keep meaningful, satisfying employment. Graduates are given the resources to become competent in resume writing, cover letter creation, interview preparation, uncovering job leads, and dressing for success. Through these competencies, National's Career Center strives to assist the graduate to become self-sufficient in the employment readiness market



Principal Consultant

Cognos

Jul 2000 - Apr 2009 (8 years 10 months)

Showed both confidence and competence with Cognos' Impromptu, PowerPlay, Visualizer, ReportNet, Report Studio, Query Studio and CMM software. Implemented successful Digital Cockpits at several clients. Work on Visualizer has been featured in "Best Practice" documents, as well as templates for other developers for future digital cockpits. DFAS digital cockpit competed against several other cockpits from areas of businesses and received recognition as the best in practice.

Completed several successful initiatives with ReportNet life cycle (Framework Manager Model deployment, Report and Query Studio reporting). As a senior BI technology consultant and mentor, had been extremely successful at implementing reporting solutions against complex data environments. Highly effective at identifying and integrating related technologies into the Cognos environment (e.g., report and object distribution via the web, i.e.). Her project management skills and related industry experience has lead her to provide successful implementations at various customers regardless of role she performs.



Application Development

NCR Corporation

Feb 1995 - Jul 2000 (5 years 6 months)

I had several titles while at NCR. Application Development Consultant, Software Deployment Consultant and Software Deployment Manager, Teradata Consultant.

I worked on the proof of concept for ETI Extract projects by installation, configuration and updates.

I led a team of 8 associates responsible for providing application deployment and support of the time, expenses, services and material tracking application (TimeKeeper). I responsible for providing application deployment activities to support the objectives of corporate and country Professional services business units. Deployed Timekeeper application support in all countries of the Americas region (Caribbean/Latin America, US and Canada). Also Tier II support for Europe, Pacific and Japan. Facilitated and presented international training sessions.

Additional Work Experience

- Provided data/report requirements analysis to determine best reporting practices and appropriate tool selection and architecture recommendations
- Definition and creation of Framework Manager models used to facilitate ReportNet development
- Definition and creation of PowerPlay models used to facilitate OLAP data analysis
- Definition and creation of Visualizer models used to facilitate OLAP/Data Mining/Dashboard analysis
- Design and implementation of Impromptu catalogs in complex reporting environments
- Global Deployment of software
- International Travel
- Developed and delivered standard and customized training offerings

Education



Mount St. Joseph University

MA, Education

2009 - 2010

18 month intensive Masters Program in AYA. Pursuing 2 licensures in Computer Science and Mathematics. Graduated December, 2010



The George Washington University

Master Certificate, Project Management

1996 - 2000

ESI International via George Washington University



Wilberforce University

BS, Computer Science, Minor Math

1990 - 1994

Internships/Co-Ops with the Army Corps of Engineers Pittsburgh, Cincinnati Gas and Electric Company, and PNC Bank. Received Cincinnati Foundation Scholarship, 1990 - 1993; 1st Baptist Church of Kennedy Heights Scholarship, 1990; Walnut Hills High School Book Scholarship for Improvement, 1990



Walnut Hills High School

Diploma, Mathematics and chorale

1985 - 1990

Skills

Public Speaking • Business Intelligence • Higher Education • Leadership Development • Requirements Analysis • Data Analysis • Teaching • Cognos • Project Management • Leadership