



# City of Cincinnati

801 Plum Street  
Cincinnati, OH 45202

## Agenda - Final

### Healthy Neighborhoods

*Chairperson, Jan-Michele Kearney*  
*Vice Chairperson, Victoria Parks*  
*Councilmember Reggie Harris*  
*Councilmember Scotty Johnson*

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Tuesday, May 2, 2023

12:30 PM

Council Chambers, Room 300

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#### PRESENTATIONS

##### City Administration

**Billy Weber, Assistant City Manager**

**Eric Jamison, Director, Office of Performance and Data Analytics**

#### AGENDA

- [202300983](#) **REPORT**, dated 3/29/2023, submitted Sheryl M. M. Long, City Manager, regarding Improvements to Customer Service Response System.  
**Sponsors:** City Manager  
**Attachments:** [Report](#)
- [202301276](#) **MOTION**, submitted by Councilmember Owens, **WE MOVE** that the Administration, in coordination with Motion #2022-00108, provide a strategic report within forty-five days on how City services, facilities, and resources can incorporate nonpartisan voter engagement, registration and identification assistance, and voting law education. The report should, at a minimum, identify which City departments are appropriate for providing such services and outline how each department can use its specific footprint and ongoing interaction with the public to do such voter-engagement work. (BALANCE ON FILE IN THE CLERK'S OFFICE) (STATEMENT ATTACHED).  
**Sponsors:** Owens  
**Attachments:** [Motion 202301276](#)
- [202301242](#) **ORDINANCE (EMERGENCY)** submitted by Sheryl M. M. Long, City Manager, on 4/26/2023, **AMENDING** Ordinance No. 234-2010 to accept and confirm the dedication to public use for street purposes of a portion of John Street in the Lincoln Court North Subdivision in the West End neighborhood in accordance with the plat entitled "Lincoln Court North Plat of Subdivision," as recorded in Plat Book 392, Pages 58 through 65, Hamilton County, Ohio Records.  
**Sponsors:** City Manager

- Attachments:**    [Transmittal](#)  
                              [Ordinance](#)  
                              [Attachment](#)

ADJOURNMENT

March 29, 2023

To: Mayor and Members of City Council  
From: Sheryl M.M. Long, City Manager  
Subject: Improvements to Customer Service Response System

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202300983

### **Reference Document #202300439**

On February 1, 2023, City Council referred the following motion for a report:

**MOTION**, dated January 26, 2023, submitted by Councilmember Jeffreys, **WE MOVE** that the Administration provide a report within sixty (60) days on:

- Reviewing the most recent Resident Survey Findings Report on satisfaction of constituents with various public services ranging from public health, neighborhood cleanliness and appearance to street & sidewalk services and public safety. The purpose of this review is to identify the top areas of improvement in constituents Customer Service Responses.
- Based on that review, share what a plan will be to leverage a Lean Six Sigma process to eliminate resource waste and improve outcomes for constituent Customer Service Responses. That plan will include the timing and costs of using a Lean Six Sigma process, a process that will include setting specific benchmarks for customer satisfaction across these metrics as well as Key Performance Indicators (KPIs) against which to measure performance.

### **Overview—Community Perceptions Survey and Customer Service Request System**

#### Community Perceptions Survey Results

The City of Cincinnati conducted an initial Community Perceptions Survey in 2021 and results were presented to City Council in April of 2022. Four top areas of opportunity were identified by residents through the initial survey: (1) Maintenance of Streets, Sidewalks, & Infrastructure; (2) Police Services; (3) Neighborhood Services; and (4) Communication & Engagement. In the Fall of 2022, another survey was conducted to understand the resident perception in the top four areas at a deeper level. The results of the deep-dive survey will be presented to City Council on April 3, 2023. Both efforts align with the overarching goal of the current Administration to place the priorities and needs of our residents at the center of the work we do to serve our community. The current intention is to continue offering the full survey on a bi-annual basis, alternating each year with an opportunity to scope a targeted survey for a specific set of programs or services. This will ensure the Administration stays informed of the changing priorities of the community, can track improvement of service delivery with historic benchmarks, and has the needed information available to help guide complimentary programmatic and budgetary decisions.

#### Customer Service Request System

The Customer Service Request (CSR) system was initiated by City Council and went live in September 2004 at the Department of Public Services call center with over 1.6 million service requests processed through these years. The system on average handles over 100,000 service requests a year with participation from 15 departments and around 400 different service request types. Currently around 50% of these requests are made through online channels like the web and mobile app with the rest coming through calls or generated by staff. The CSR system is an enterprise system integrated with many departmental processes fostering

communication and coordination. The key strengths of the CSR system include the ability to assign work directly to the person performing it and strong integration with Geographic Information System for identifying location-based information for effective response. Examples include dispatching the right field personnel based on their service district, alerts if a request falls within special zones, identifying private versus public property, etc.

Ongoing CSR System Enhancements

Beginning in the fall of 2022, at the direction of the City Manager the Office of Performance and Data Analytics (OPDA) began a process to identify opportunities to improve the CSR System. Similar to the lean six sigma approach, this process has included analysis of current processes, performance issues, and available data.

To gather user feedback on the CSR system, a user survey is utilized. The original CSR survey ran from 2015 to October 2022 and was delivered to users via email when their service request was marked as ‘closed’ in the system. Users answered six questions with the ability to provide additional feedback. This survey saw low participation rates of ~4% each year and due to the format did not provide clear insights. OPDA helped identify opportunities to improve the survey to collect information aligned with community concerns, boost participation, and provide actionable insights. A new survey has been created and launched. The new survey is simplified to 3 questions, depending on the response, and will help increase participation and identify opportunity areas for improvement in service delivery and the CSR system itself.

YEAR	UNSATISFIED	SATISFIED	PARTICIPATION RATE
2015	33%	66%	1%
2016	32%	67%	5%
2017	33%	67%	4%
2018	32%	68%	4%
2019	35%	64%	3%
2020	35%	65%	5%
2021	33%	67%	6%
2022	36%	64%	4%

In addition to the survey, the following CSR process enhancements are underway to bolster data accuracy and allow for better analysis to inform the need for process improvement in the future:

1. Resident concerns about the user interface are being addressed through simplification of the web and mobile portals.
2. Communication lapses between departments’ in-house project management systems and the central CSR system are being solved by exploring integration options.
3. Each CSR request has a unique lifecycle that residents do not currently have knowledge of, making expectation setting difficult. Research is being conducted through resident interviews and data analysis to provide residents with the right information at the right time. The survey redesign will allow for continuous improvement on the issues most important to residents.
4. A soft voting classification machine learning algorithm has been trained on eight years of historical CSR data for early prediction of problematic CSR requests. After completion this algorithm will allow for deeper investigation of CSR problem areas and could be used to notify stakeholders in advance of CSRs that may need extra attention.
5. Call center staffing and training is increasing data accuracy and customer service satisfaction.
6. The CSR database is being cleansed of historical records left in the ‘open’ status to allow for accurate performance management measurements and optimizations.
7. Problems with cross departmental handoffs and communication stem from the lack of a venue for coordination and are being addressed through routine 311 user group meetings and data-driven performance management facilitations.
8. OPDA has established a project plan to build a citywide CSR monitoring dashboard as part of its performance agreement.

## Performance Management Overview

OPDA has three performance management programs: 1) the Department Performance Management Process, 2) Performance Agreements, and 3) Strategic Initiative Executive Tool (SIET).

Through the Department Performance Management process, departments update their mission statement, create a service catalog and identify key performance indicators (KPIs), which are reported on a PowerBI dashboard. For services with CSRs, KPIs often include the amount of time it takes to complete a step in the response process.

Performance Agreements accompany the budget process. There is an annual agreement between the City Manager and department directors on projects or metrics the department is expected to report on throughout the fiscal year. The FY24 agreements have a CSR component. In addition to department-wide metrics, departments select up to three specific CSR types to monitor and set goals. Departments will report the following CSRs metrics quarterly:

- Average number of days to close
- Open date of oldest open CSR
- Number of CSRs received by month
- Number of CSRs closed by month
- Number of staff processing (the CSR)
- Percent met of goal

SIET convenes departments on a regular basis around pressing initiatives. One of the initiatives currently covered under SEIT is addressing data accuracy issues in CSRs caused by duplicative usage of multiple systems of record. City Administration is working with CAGIS, OPDA, and all relevant departments to standardize data entry for CSR closures moving forward. In addition, OPDA is creating a dashboard around closure rates that will be reviewed quarterly as part of Executive Reviews tied to the administration's Excellent and Equitable Service Delivery goal. This transparency is intended to create more accountability and ultimately improve service delivery.

cc: William Weber, Assistant City Manager  
Eric Jamison, Director of the Office of Performance and Data Analytics



202301276

**Meeka D. Owens**  
Cincinnati City Council

April 25, 2023

## MOTION

*Cincinnati Votes: Civic Education and Voter Registration & Identification Assistance*

**WE MOVE** that the Administration, in coordination with Motion #2022-00108, provide a strategic report within forty-five days on how City services, facilities, and resources can incorporate nonpartisan voter engagement, registration and identification assistance, and voting law education. The report should, at a minimum, identify which City departments are appropriate for providing such services and outline how each department can use its specific footprint and ongoing interaction with the public to do such voter-engagement work. It should also consider the cost and feasibility of incorporating the following strategies:

- Provide resources at neighborhood recreation centers, health centers, police districts, fire stations, and other City facilities, including information on changes in voter identification law and the paperwork for voter registration and vote-by-mail ballot applications. These engagements would be similar to efforts to register voters at the Bureau of Motor Vehicles, Library, or federal agency initiatives as those outlined in *Executive Order 14019, "Promoting Access to Voting" (Attachment A)*.
- Assess how City departments, offices, or programs that interface with residents off-site in the community can similarly provide assistance and education to citizens.
- Partner with SORTA / Metro and other relevant community organizations to arrange free transportation to the BMV to remove barriers to citizens' ability to receive a free photo ID being provided by the State of Ohio.
- Offer multiple trainings, either through the City or through a nonpartisan partner organization, to build capacity among city departments, employees, and partner nonprofit organizations to provide such education and voter ID assistance services, including assisting constituents to complete voter registration and/or vote-by-mail ballot applications.

**WE FURTHER MOVE** that as part of this strategy, nonprofit organizations receiving funds from the City of Cincinnati who perform direct service to Cincinnati residents be tasked with incorporating similar voter engagement efforts into their work, including informing those they serve about Ohio's registration and new voter identification requirements, and report back to the City about their plans to do so, as well as any current activity in furtherance of that mission.

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Councilmember Meeka D. Owens

## STATEMENT

The right to vote is the foundation of American democracy, one method by which the American people can share their collective will and shape the course of our country, states, and cities. Yet on April 7th, strict new changes to the state's voter identification law went into place in the State of Ohio, which will impact a majority of urban voters, voters of color, senior voters, and young voters. Citizens are adversely impacted by these changes. As few voters are aware of these changes, they are disenfranchised without their knowledge.

These changes come after additional restrictions which disproportionately impact Ohio's urban communities, 1) including years of voter roll purges, 2) limiting voter drop boxes to one per county, and 3) other new restrictions on opportunities to vote early in person or absentee / by mail. Together, these measures do great damage to populous counties like Hamilton and cities like Cincinnati.

The civic health of our city and region depends on access to the ballot and an individual's ability to participate in civic affairs. And when civic engagement erodes, the strength of a community erodes as well. This also has a direct detrimental impact on the social determinants of health of our residents.

Just as the City has a direct interest in ensuring our population is accurately counted for the ten-year U.S. Census process, so too does Cincinnati have a direct interest in ensuring our constituents are aware of and can overcome these obstacles to their participation in our democracy. Each decade, the City works hard to do its part for the Census process and now too should Cincinnati work hard to do its part in encouraging a healthy democracy. Providing the means to engage and be aware of these changes, as well as the resources to overcome these obstacles, is pivotal to ensuring our citizens' participation in our democracy.

As a government, the City of Cincinnati should work to meet people where they are, in the places where people congregate. City departments and partner organizations that directly serve our citizens in need are positioned to be providers of this type of civic engagement assistance. Assisting their constituents to participate in democracy is a critical part of our broader missions. No institutions are better positioned to assist than the City departments and the agencies we support, many of which serve the very communities disproportionately impacted by these state-imposed changes.

This motion does not seek to circumvent the new state laws, but rather to educate and inform the citizens of Cincinnati about the regulations so they are prepared to continue their participation in our democracy. There are institutions across the country—such as Nonprofit Vote and VoteRiders—which provide training for nonprofits and other public-serving institutions to do this work effectively and in compliance with all legal requirements.

We have an obligation to support the historically disenfranchised citizens of our city. Providing civic engagement and voter registration & identification assistance through City and partner services is one strategy we can employ to ensure that voices who have not historically been engaged by the government can still receive equal opportunity to participate in our democracy.

MARCH 07, 2021

# Executive Order on Promoting Access to Voting

By the authority vested in me as President by the Constitution and the laws of the United States of America, it is hereby ordered as follows:

**Section 1. Purpose.** The right to vote is the foundation of American democracy. Free and fair elections that reflect the will of the American people must be protected and defended. But many Americans, especially people of color, confront significant obstacles to exercising that fundamental right. These obstacles include difficulties with voter registration, lack of election information, and barriers to access at polling places. For generations, Black voters and other voters of color have faced discriminatory policies and other obstacles that disproportionately affect their communities. These voters remain more likely to face long lines at the polls and are disproportionately burdened by voter identification laws and limited opportunities to vote by mail. Limited access to language assistance remains a barrier for many voters. People with disabilities continue to face barriers to voting and are denied legally required accommodations in exercising their fundamental rights and the ability to vote privately and independently. Members of our military serving overseas, as well as other American citizens living abroad, also face challenges to exercising their fundamental right to vote.

The Constitution and laws of the United States prohibit racial discrimination and protect the right to vote. The Voting Rights Act of 1965 and other Federal statutes implement those protections and assign the Federal Government a key role in remedying disenfranchisement and unequal access to the polls. In passing the National Voter Registration Act of 1993, the Congress found that it is the duty of Federal, State, and local governments to promote the exercise of the fundamental right to vote. Executive departments and agencies (agencies) should partner with State, local, Tribal, and territorial election officials to protect and promote the exercise of the right to vote, eliminate discrimination and other barriers to voting, and expand access to voter registration and accurate election information. It is our duty to ensure that registering to vote and the act of voting be made simple and easy for all those eligible to do so.

**Sec. 2. Policy.** It is the policy of my Administration to promote and defend the right to vote for all Americans who are legally entitled to participate in elections. It is the responsibility of the Federal Government to expand access to, and education about, voter registration and election information, and to combat misinformation, in order to enable all eligible Americans to participate in our democracy.



**Sec. 3. Expanding Access to Voter Registration and Election Information.** Agencies shall consider ways to expand citizens' opportunities to register to vote and to obtain information about, and participate in, the electoral process.

(a) The head of each agency shall evaluate ways in which the agency can, as appropriate and consistent with applicable law, promote voter registration and voter participation. This effort shall include consideration of:

- (i) ways to provide relevant information in the course of activities or services that directly engage with the public — including through agency materials, websites, online forms, social media platforms, and other points of public access — about how to register to vote, how to request a vote-by-mail ballot, and how to cast a ballot in upcoming elections;
- (ii) ways to facilitate seamless transition from agencies' websites directly to State online voter registration systems or appropriate Federal websites, such as Vote.gov;
- (iii) ways to provide access to voter registration services and vote-by-mail ballot applications in the course of activities or services that directly engage with the public, including:
  - (A) distributing voter registration and vote-by-mail ballot application forms, and providing access to applicable State online systems for individuals who can take advantage of those systems;
  - (B) assisting applicants in completing voter registration and vote-by-mail ballot application forms in a manner consistent with all relevant State laws; and
  - (C) soliciting and facilitating approved, nonpartisan third-party organizations and State officials to provide voter registration services on agency premises;
- (iv) ways to promote and expand access to multilingual voter registration and election information, and to promote equal participation in the electoral process for all eligible citizens of all backgrounds; and
- (v) whether, consistent with applicable law, any identity documents issued by the agency to members of the public can be issued in a form that satisfies State voter identification laws.

(b) Within 200 days of the date of this order, the head of each agency shall submit to the Assistant to the President for Domestic Policy a strategic plan outlining the ways identified under this review that the agency can promote voter registration and voter participation.

(c) The Administrator of the Office of Electronic Government, Office of Management and Budget, shall, consistent with applicable law, coordinate efforts across agencies to improve or modernize Federal websites and digital services that provide election and voting information to the American people, including ensuring that Federal websites are accessible to individuals with disabilities and people with limited English proficiency. As appropriate, the Administrator of the United States Digital Service may support agencies in implementing the strategic plans directed in subsection (b) of this section.

**Sec. 4. Acceptance of Designation Under the National Voter Registration Act.** (a) This order shall supersede section 3 of Executive Order 12926 of September 12, 1994

(Implementation of the National Voter Registration Act of 1993).

(b) Each agency, if requested by a State to be designated as a voter registration agency pursuant to section 7(a)(3)(B)(ii) of the National Voter Registration Act, shall, to the greatest extent practicable and consistent with applicable law, agree to such designation. If an agency declines to consent to such designation, the head of the agency shall submit to the President a written explanation for the decision.

(c) The head of each agency shall evaluate where and how the agency provides services that directly engage with the public and, to the greatest extent practicable, formally notify the States in which the agency provides such services that it would agree to designation as a voter registration agency pursuant to section 7(a)(3)(B)(ii) of the National Voter Registration Act.

Sec. 5. Modernizing Vote.gov. The General Services Administration (GSA) shall take steps to modernize and improve the user experience of Vote.gov. In determining how to do so, GSA shall coordinate with the Election Assistance Commission and other agencies as appropriate, and seek the input of affected stakeholders, including election administrators, civil rights and disability rights advocates, Tribal Nations, and nonprofit groups that study best practices for using technology to promote civic engagement.

(a) GSA's efforts to modernize and improve Vote.gov shall include:

- (i) ensuring that Vote.gov complies, at minimum, with sections 504 and 508 of the Rehabilitation Act of 1973;
- (ii) ensuring that Vote.gov is translated into languages spoken by any of the language groups covered under section 203 of the Voting Rights Act anywhere in the United States; and
- (iii) implementing relevant provisions of the 21st Century Integrated Digital Experience Act (Public Law 115-336).

(b) Within 200 days of the date of this order, GSA shall submit to the Assistant to the President for Domestic Policy a strategic plan outlining the steps to modernize and improve the user experience of Vote.gov.

Sec. 6. Increasing Opportunities for Employees to Vote. It is a priority of my Administration to ensure that the Federal Government, as the Nation's largest employer, serves as a model employer by encouraging and facilitating Federal employees' civic participation. Accordingly, the Director of the Office of Personnel Management shall take the following actions within 200 days of the date of this order:

(a) coordinate with the heads of executive agencies, as defined in 5 U.S.C. 105, to provide recommendations to the President, through the Assistant to the President for Domestic Policy, on strategies to expand the Federal Government's policy of granting employees time off to vote in Federal, State, local, Tribal, and territorial elections. Such recommendations should include efforts to ensure Federal employees have opportunities to participate in early voting.

(b) Coordinate with the heads of executive agencies, as defined in 5 U.S.C. 105, to provide recommendations to the President, through the Assistant to the President for Domestic Policy,

on strategies to better support Federal employees who wish to volunteer to serve as non-partisan poll workers or non-partisan observers, particularly during early or extended voting periods.

**Sec. 7. Ensuring Equal Access for Voters with Disabilities.** Within 270 days of the date of this order, the National Institute of Standards and Technology (NIST) within the Department of Commerce shall evaluate the steps needed to ensure that the online Federal Voter Registration Form is accessible to people with disabilities. During that period, NIST, in consultation with the Department of Justice, the Election Assistance Commission, and other agencies, as appropriate, shall also analyze barriers to private and independent voting for people with disabilities, including access to voter registration, voting technology, voting by mail, polling locations, and poll worker training. By the end of the 270-day period, NIST shall publish recommendations regarding both the Federal Voter Registration Form and the other barriers it has identified.

**Sec. 8. Ensuring Access to Voting for Active Duty Military and Overseas Citizens.** (a) Within 200 days of the date of this order, the Secretary of Defense shall establish procedures, consistent with applicable law, to affirmatively offer, on an annual basis, each member of the Armed Forces on active duty the opportunity to register to vote in Federal elections, update voter registration information, or request an absentee ballot.

(b) Within 200 days of the date of this order, the Secretary of Defense shall evaluate the feasibility of implementing an online system to facilitate the services described in subsection (a) of this section.

(c) The Secretary of Defense, in coordination with the Department of State, the Military Postal Service Agency, and the United States Postal Service, shall take all practical steps to establish procedures to enable a comprehensive end-to-end ballot tracking system for all absentee ballots cast by military and other eligible overseas voters under the Uniformed and Overseas Citizens Absentee Voting Act, 52 U.S.C. 20301 *et seq.* Within 200 days of the date of this order, the Secretary of Defense shall submit a report to the Assistant to the President for Domestic Policy with a strategic plan for establishing the aforementioned tracking system.

(d) The head of each agency with overseas employees shall designate an employee to be responsible for coordinating with the Federal Voting Assistance Program, including to promote voter registration and voting services available to the agency's overseas employees. The Director of the Office of Management and Budget may issue guidance to assist agencies in making such designations.

**Sec. 9. Ensuring Access to Voter Registration for Eligible Individuals in Federal Custody.** (a) The Attorney General shall establish procedures, consistent with applicable law, to provide educational materials related to voter registration and voting and, to the extent practicable, to facilitate voter registration, for all eligible individuals in the custody of the Federal Bureau of Prisons. Such educational materials shall be incorporated into the reentry planning

procedures required under section 4042(a)(7) of title 18, United States Code. The educational materials should also notify individuals leaving Federal custody of the restrictions, if any, on their ability to vote under the laws of the State where the individual resides and, if any such restrictions exist, the point at which the individual's rights will be restored under applicable State law.

(b) The Attorney General shall establish procedures, consistent with applicable law, to ensure the United States Marshals Service includes language in intergovernmental agreements and jail contracts to require the jails to provide educational materials related to voter registration and voting, and to facilitate voting by mail, to the extent practicable and appropriate.

(c) The Attorney General shall establish procedures, consistent with applicable law, for coordinating with the Probation and Pretrial Services Office of the Administrative Office of the United States Courts to provide educational materials related to voter registration and voting to all eligible individuals under the supervision of the Probation and Pretrial Services Office, and to facilitate voter registration and voting by such individuals.

(d) The Attorney General shall take appropriate steps, consistent with applicable law, to support formerly incarcerated individuals in obtaining a means of identification that satisfies State voter identification laws, including as required by 18 U.S.C. 4042(a)(6)(B).

Sec. 10. Establishing a Native American Voting Rights Steering Group. (a) There is hereby established an Interagency Steering Group on Native American Voting Rights (Steering Group) coordinated by the Domestic Policy Council.

(b) The Steering Group shall be chaired by the Assistant to the President for Domestic Policy and shall include the Attorney General, the Secretary of the Interior, the Secretary of Agriculture, the Secretary of Labor, the Secretary of Health and Human Services, and the Secretary of Veterans Affairs or their designees. The Chair may invite the participation of the heads or senior representatives of other agencies, as the Chair determines to be helpful to complete the work of the Steering Group. The Steering Group shall consult with agencies not represented on the Steering Group to facilitate the sharing of information and best practices, as appropriate and consistent with applicable law.

(c) The Steering Group shall engage in meaningful and robust consultation with Tribal Nations and Native leaders to inform the Steering Group regarding concerns and potential areas of focus for the report described in subsection (d) of this section, and to assist the Steering Group in developing that report.

(d) The Steering Group shall study best practices for protecting voting rights of Native Americans and shall produce a report within 1 year of the date of this order outlining recommendations for providing such protection, consistent with applicable law, including recommendations for:

(i) increasing voter outreach, education, registration, and turnout in Native American

communities; increasing voting access for Native American communities (including increasing accessibility for voters with disabilities); and mitigating internet accessibility issues that may hinder voter registration and ballot access in Native American communities;

(ii) increasing language access and assistance for Native American voters, including evaluating existing best practices;

(iii) mitigating barriers to voting for Native Americans by analyzing and providing guidance on how to facilitate the use of Tribal government identification cards as valid voter identification in Federal, State, local, Tribal, and territorial elections;

(iv) facilitating collaboration among local election officials, Native American communities, and Tribal election offices; and

(v) addressing other areas identified during the consultation process.

(e) The Department of the Interior shall provide administrative support for the Steering Group to the extent permitted by law.

**Sec. 11. Definition.** Except as otherwise defined in section 6 of this order, “agency” means any authority of the United States that is an “agency” under 44 U.S.C. 3502(1), other than those considered to be independent regulatory agencies, as defined in 44 U.S.C. 3502(5).

**Sec. 12. General Provisions.** (a) Nothing in this order shall be construed to impair or otherwise affect:

(i) the authority granted by law to an executive department or agency, or the head thereof; or

(ii) the functions of the Director of the Office of Management and Budget relating to budgetary, administrative, or legislative proposals.

(b) This order shall be implemented consistent with applicable law and subject to the availability of appropriations.

(c) This order is not intended to, and does not, create any right or benefit, substantive or procedural, enforceable at law or in equity by any party against the United States, its departments, agencies, or entities, its officers, employees, or agents, or any other person.

JOSEPH R. BIDEN JR.

THE WHITE HOUSE,  
March 7, 2021.

Date: April 26, 2023

202301242

To: Mayor and Members of City Council

From: Sheryl M. M. Long, City Manager

Subject: EMERGENCY ORDINANCE – DEDICATION OF PORTION OF JOHN STREET – WEST  
END

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Attached is an emergency ordinance captioned as follows:

**AMENDING** Ordinance No. 234-2010 to accept and confirm the dedication to public use for street purposes of a portion of John Street in the Lincoln Court North Subdivision in the West End neighborhood in accordance with the plat entitled “Lincoln Court North Plat of Subdivision,” as recorded in Plat Book 392, Pages 58 through 65, Hamilton County, Ohio Records.

On June 16, 2010, Council approved Ordinance No. 234-2010 to accept and confirm the dedication of streets dedicated to public use for street purposes within the Lincoln Court North Subdivision in the West End neighborhood, in accordance with the plat entitled “Lincoln Court North Plat of Subdivision,” as recorded in Plat Book 392, Pages 58 through 65, Hamilton County Ohio Records.

By mistake of inadvertence, Ordinance No. 234-201 omitted John Street from the list of streets to accept and confirm the dedication to public use in accordance with the Subdivision Plat.

The City Manager upon consultation with the City’s Department of Transportation and Engineering, recommends that Council amend Ordinance No. 234-2010 to accept and confirm the dedication to public use for street purposes of a portion of John Street in accordance with the Subdivision Plat.

The reason for the emergency is the immediate need to file the necessary documentation with the Hamilton County, Ohio Auditor’s Office and record the documentation in the Hamilton County, Ohio Recorder’s Office at the earliest possible time.

The Administration recommends passage of the attached ordinance.

Attachment I - Ordinance No. 234-2010

cc: John S. Brazina, Director, Transportation and Engineering

**EMERGENCY**

**JRS**

**- 2023**

**AMENDING** Ordinance No. 234-2010 to accept and confirm the dedication to public use for street purposes of a portion of John Street in the Lincoln Court North Subdivision in the West End neighborhood in accordance with the plat entitled “Lincoln Court North Plat of Subdivision,” as recorded in Plat Book 392, Pages 58 through 65, Hamilton County, Ohio Records.

WHEREAS, on June 16, 2010, Council approved Ordinance No. 234-2010 to accept and confirm the dedication of streets dedicated to public use for street purposes within the Lincoln Court North Subdivision in accordance with the plat entitled “Lincoln Court North Plat of Subdivision,” as recorded in Plat Book 392, Pages 58 through 65, Hamilton County, Ohio Records (“Subdivision Plat”); and

WHEREAS, by mistake or inadvertence Ordinance No. 234-2010 omitted John Street from the list of streets to accept and confirm the dedication to public use in accordance with the Subdivision Plat; and

WHEREAS, based on the foregoing, the City Manager, upon consultation with the City’s Department of Transportation and Engineering, recommends that Council amend Ordinance No. 234-2010 to accept and confirm the dedication to public use for street purposes of a portion of John Street in accordance with the Subdivision Plat; now, therefore,

BE IT ORDAINED by the Council of the City of Cincinnati, State of Ohio:

Section 1. That Section 1 of Ordinance No. 234-2010 is hereby amended as follows:

Section 1. That the dedication of Cutter Street, portions of John Street, Hopkins Street, Helgolander Alley, Essen Alley, Munchen Alley, Rhine Alley, Ruhr Alley, Danube Alley, and Weser Alley in the Lincoln Court North Subdivision in the West End neighborhood, as depicted and described on the plat entitled “Lincoln Court North Plat of Subdivision,” as recorded in Plat Book 392, Pages 58 through 65, Hamilton County, Ohio Records, is hereby accepted and confirmed. That the dedication of the following streets: Helgolander Alley from Essen Alley to Hopkins Street; Ruhr Alley from Essen Alley to Munchen Alley; Rhine Alley from Hopkins Street to Munchen Alley; Essen Alley from Helgolander Alley to Ruhr Alley; Hopkins Street from Linn Street to Cutter Street; Munchen Alley from Rhine Alley to Ruhr Alley; and Cutter Street from Ezzard Charles Drive to Clark Street on the plat for the Lincoln Court North Subdivision recorded in the Hamilton County, Ohio Recorder’s Office in Plat Book 392, Pages 58 through 65, is hereby accepted and confirmed.

Section 2. That existing Section 1 of Ordinance No. 234-2010 is hereby repealed.

Section 3. That all terms of Ordinance No. 234-2010 not amended in this ordinance remain in full force and effect.

Section 4. That this ordinance shall be an emergency measure necessary for the preservation of the public peace, health, safety, and general welfare and shall, subject to the terms of Article II, Section 6 of the Charter, be effective immediately. The reason for the emergency is the immediate need to file the necessary documentation with the Hamilton County, Ohio Auditor's Office and record the documentation in the Hamilton County, Ohio Recorder's Office at the earliest possible time.

Passed: \_\_\_\_\_, 2023

\_\_\_\_\_  
Aftab Pureval, Mayor

Attest: \_\_\_\_\_  
Clerk

\_\_\_\_\_  
Deletions are struck through. Additions are underlined.



DNE TB/AA

# City of Cincinnati

## An Ordinance No. 234 - 2010

**ACCEPTING AND CONFIRMING** the dedication of the following streets: Helgolander Alley from Essen Alley to Hopkins Street; Ruhr Alley from Essen Alley to Munchen Alley; Rhine Alley from Hopkins Street to Munchen Alley; Essen Alley from Helgolander Alley to Ruhr Alley; Hopkins Street from Linn Street to Cutter Street; Munchen Alley from Rhine Alley to Ruhr Alley; and Cutter Street from Ezzard Charles Drive to Clark Street to public use for street purposes as shown on the subdivision plat for Lincoln Court North Subdivision.

WHEREAS, Cincinnati Metropolitan Housing Authority, owner of all of the property comprising Lincoln Court North Subdivision, duly dedicated Helgolander Alley from Essen Alley to Hopkins Street; Ruhr Alley from Essen Alley to Munchen Alley; Rhine Alley from Hopkins Street to Munchen Alley; Essen Alley from Helgolander Alley to Ruhr Alley; Hopkins Street from Linn Street to Cutter Street; Munchen Alley from Rhine Alley to Ruhr Alley and Cutter Street from Ezzard Charles Drive to Clark Street (together the "Streets") to public use for street purposes; and

WHEREAS, the plat for Lincoln Court North Subdivision was recorded in the Hamilton County, Ohio Recorder's Office in Plat Book 392, Pages 58 through 65; and

WHEREAS, at its meeting on March 4, 2005, the City Planning Commission approved the dedication of the Streets; and

WHEREAS, Kenneth P. Kreider, Attorney at Law, has certified that Cincinnati Metropolitan Housing Authority is the owner of the Streets and that the Streets are free and clear of all encumbrances, including real estate taxes; and

WHEREAS, the dedication plat was examined and checked as to its technical features by the office of the City Engineer and found to be correct; now, therefore,

BE IT ORDAINED by the Council of the City of Cincinnati, State of Ohio:

Section 1. That the dedication of the following streets: Helgolander Alley from Essen Alley to Hopkins Street; Ruhr Alley from Essen Alley to Munchen Alley; Rhine Alley from Hopkins Street to Munchen Alley; Essen Alley from Helgolander Alley to Ruhr Alley; Hopkins Street from Linn Street to Cutter Street; Munchen Alley from Rhine Alley to Ruhr Alley; and Cutter Street from Ezzard Charles Drive to Clark Street on the plat for the Lincoln Court North

Subdivision recorded in the Hamilton County, Ohio Recorder's Office in Plat Book 392, Pages 58 through 65, is hereby accepted and confirmed.

Section 2. That the following streets dedicated on the plat for Lincoln Court North Subdivision are not being accepted by the City of Cincinnati at this time: Essen Alley from Weser Alley to Danube Alley; Hopkins Street from Cutter Street to John Street; Munchen Alley from Weser Alley to Danube Alley; Danube Alley from Essen Alley to Munchen Alley.

Section 3. That the City Solicitor shall cause an authenticated copy of this ordinance to be filed with the Hamilton County, Ohio Auditor's Office, and recorded in the Hamilton County, Ohio Recorder's Office.

Section 4. That this ordinance shall take effect and be in force from and after the earliest period allowed by law.

Passed: June 16, 2010

[Signature]  
Vice Mayor

Attest: [Signature]  
Clerk

I HEREBY CERTIFY THAT ORDINANCE NO 234-2010  
WAS PUBLISHED IN THE CITY BULLETIN  
IN ACCORDANCE WITH THE CHARTER ON 6-29-2010  
[Signature]  
CLERK OF COUNCIL