

THANAPAT VICHITCHOT



EXECUTIVE SUMMARY

Dynamic professional with a verifiable record of achievement in non-profit leadership and Workforce Development

RELEVANT SKILLS

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| 14+ years' experience in Workforce Development | Collaboration and relationship building |
| Strategic thinker with creative problem-solving ability | Highly analytical with great attention to detail |
| Experience with diverse populations and stakeholders | Proven achievement in achieving program outcomes |

PROFESSIONAL EXPERIENCE

CINCINNATI USA REGIONAL CHAMBER, Cincinnati, OH

Senior Project Manager, Workforce Innovation Center

2020 - 2021

- Assist in defining project and work plans needed to build and sustain the Center
- Serve as a subject matter expert on the Center's scope of services, workforce issues, and clients
- Develop and track data outcomes for measurable criteria
- Lead the development and relationship management of Workforce and Talent Ecosystem partners

SANTA MARIA COMMUNITY SERVICES, Cincinnati, OH

Economic Success Director

2018 - 2020

- Oversaw team of 8+ staff and volunteers
- Managed site, programs, funding contracts, budget, projects
- Served as Family Centered Leadership Team member and as HCJFS Project LIFT provider committee
- Led team to program record number participants achieving net worth gains
- Managed Homestead homeownership referral process efforts which led to 9 homeowners
- Collaborated on efforts to increase capacity of Workforce services to an underserved immigrant population

Financial Services, Data, and Workforce Contracts Director

2015 - 2018

- Managed multi-funded program budget and met or exceeded various funder outcomes
- Led WIOA RFP efforts with Hamilton County which yielded a 55% increase in funding
- Integrated program and capacity building CQI efforts which increased financial coaching outcomes
- Oversaw three Workforce database systems
- Created and developed state and national program partnerships
- Second in the nation among FOC's in opening Twin Account credit building product in 2018

Workforce Director/Facilities Manager

- Led efforts to implement interventions to sustain funding for an underperforming program
- Managed a team of over seven staff, including AmeriCorps and other volunteers
- Oversaw residential and commercial property management for four SMCS properties

Literacy Center West Center Director

2013 -2014

- Oversaw WIA youth and GED program that yielded a program record number of graduates in 2014
- Managed team of over five FT staff
- Demonstrated proficiency in SCOTI/OWCMS database
- Collaborated with SWORWIB and IBEW pre-apprenticeship program for youth
- Wrote business plan to consider execute lease option contract on commercial and residential properties

Employment Manager/New Business

2012 - 2013

- Responsible for employment outcomes for WIA Youth Program
- Ensured satisfactory recruitment and employment goals
- Collaborated and assisted to form satellite GED partnerships
- Developed and maintained employer relationships

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LITERACY CENTER WEST, Cincinnati, OH

Senior Job Developer/Job Developer

2007 – 2012

- Key team member responsible for meeting and exceeding job placement numbers
- Maintained a case load of 100+ clients while keeping accurate case management notes
- Conducted goal setting, career/education planning, and job readiness workshops with at risk youth

EDUCATION AND TRAINING

University of Cincinnati

2018

- Power BI two-day course

Prosperity Agenda

2018

- Financial Coaching Trainer

Cincinnati Children's Hospital Medical Center and Strive Partnership

2017

- IMPACT U – 6-month Quality Improvement Science Training

Quality Improvement Fundamentals, CCHMC

2016

Executive Service Corps of Cincinnati - Cincinnati, OH

- 3-month ADVANCE Training

2014

- 10-month Non-Profit Leadership Institute Training

2013

Work Readiness Collaborative Member

2012-2018

WIA Youth Provider Training – Enhancing Performance for Youth

2014

Bachelor of Business Administration - University of Cincinnati, Cincinnati, OH

2001

- Double Major in Marketing and Information Systems, Minor in International Business

AWARDS and ACHIEVEMENTS

- LISC National Conference, Conference Session Speaker – Family Centered Practice, 2018
- United Way, Presentation Session Speaker – Family-Centered, Holistic Service Delivery, 2018
- LISC National Conference, Conference Session Speaker, Financial Coaching, 2017
- Super Opportunity Youth Partner, team lead, SWORWIB, 2015
- Key team member at Literacy Center West - ODJFS WIA Youth Excellence Top 5 provider in the state, 2010