

January 7, 2026

To: Mayor and Members of Council

From: Sheryl M. M. Long, City Manager 202600030

Subject: **Emergency Ordinance – ECC: Moral Obligation Payment to CentralSquare Technologies, LLC**

Attached is an Emergency Ordinance captioned:

AUTHORIZING the payment of \$4,742.50 from Emergency Communications Center General Fund non-personnel operating budget account no. 050x103x0000x7418 as a moral obligation payment to CentralSquare Technologies, LLC (dba Tritech Software Systems) for the annual maintenance fees associated with the Field Ops software during FY 2024 and FY 2025.

This Emergency Ordinance authorizes the payment of \$4,742.50 from Emergency Communications Center (ECC) General Fund non-personnel operating budget account no. 050x103x0000x7418 as a moral obligation payment to CentralSquare Technologies, LLC (dba Tritech Software Systems) for the annual maintenance fees for the Field Ops software during FY 2024 and FY 2025. Sufficient resources are available to make this payment.

ECC used the Field Ops software from CentralSquare Technologies, LLC (dba Tritech Software Systems) to give dispatchers and first responders mobile, real-time access to calls for service and incident information, allowing them to receive updates and document activity while in the field. ECC received an invoice from CentralSquare Technologies, LLC for the annual Field Ops software maintenance fee, which is typically paid by purchase order (PO), but a purchase order was not submitted before the invoice was received. ECC utilized the Field Ops software throughout FY 2024 and FY 2025. ECC is implementing additional training for staff to ensure that this issue does not recur.

The reason for the emergency is the immediate need to pay CentralSquare Technologies, LLC (dba Tritech Software Systems) for the outstanding charges in a timely manner.

The Administration recommends passage of this Emergency Ordinance.

cc: Andrew Dudas, Budget Director
Steve Webb, Finance Director

Attachment