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# City of Cincinnati



Mayor John Cranley

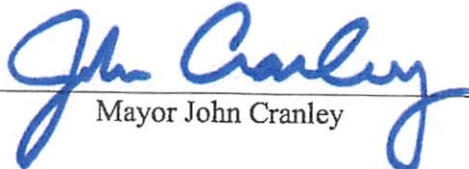
Office of Mayor John Cranley

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December 2021

## APPOINTMENT

I hereby appoint Clarice Warner to the Citizen Complaint Authority for a term of two years. This appointment is submitted to City Council for its advice and consent pursuant to its Rules.

  
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Mayor John Cranley

# Clarice Warner, RHIA, CCS-P, CPC, CHC

An ambitious and optimistic corporate healthcare executive with over 10 years of progressive experience across several healthcare functions including Compliance, Health Information Management and Revenue Cycle with emphasis on coding, regulatory compliance, and clinical documentation education. Proven adeptness to work effectively in high pressure, confidential and time sensitive situations. Established abilities in strategic planning, program and project management, policy development and risk identification and analysis. Proven track record of building enterprise-wide programs including education and training, audits and monitoring. Demonstrated proficiency to motivate staff to maximum productivity, professional development and employee engagement. Known for displaying professionalism, high levels of integrity and work ethic.

## AREAS OF EXPERTISE

Program and Project Management  
Healthcare Regulatory Compliance  
Cross-functional Team Management  
Relationship Development and Retention  
Benchmarking

Customer Service  
Organizational Leadership  
Risk Assessment  
Educator/Trainer  
HIPAA Privacy

Root Cause Analysis  
Coaching and Mentoring  
Change Management  
Organizational Standardization  
ICD-10-CM, CPT & HCPCS Coding

## PROFESSIONAL EXPERIENCE

### Professional Reimbursement Network, LLC

February 2000-Present  
Cincinnati, OH

#### Founder and Director of Education Services

Provides training and consultative services to healthcare provider organizations to facilitate regulatory compliance, performance management and improvement and strategic leadership. Develop and implement audit programs and compliance plans.

### Mercy Health -Corporate Office

November 2010 –May 2019  
Cincinnati, OH

#### Corporate Director Corporate Responsibility

Led collaborative operations with market Regional Corporate Responsibility Officers and Chief and VP of Corporate Responsibility in the identification of risk areas, the development of risk assessments, corrective action plans and monitoring and auditing tools for corporate functions that impacted system-wide compliance efforts and improved accuracy and efficiency of critical business and revenue cycle processes that were subjected to federal, state or local regulations.

- Oversaw the design, implementation, data collection, analysis and reporting of risk areas for governance and leadership at the system and regional level to demonstrate the effectiveness of compliance efforts in reducing payment issues by enhancing accuracy and efficiency and to demonstrate ongoing effective compliance.
- Established system wide physician coding audit policy and procedures.
- Monitored regulatory and legislative environment for updates and trends
- Conducted research and technical analysis.
- Developed, coordinated and standardized departmental and system policies and procedures.
- Instituted professional development and subject matter expertise identification of 11 staff members and Corporate Responsibility Officers.
- Created and delivered compliance education and training programs including new hire orientation and new provider orientation sessions.

### Mercy Health- Cincinnati Market

2007- 2010  
Cincinnati, OH

#### Assistant Corporate Responsibility Officer

- Assisted in developing, implementing, overseeing and monitoring the Corporate Responsibility Program at all facilities of the Cincinnati Market.
- Assisted in facilitating development of written policies and procedures that encouraged the Cincinnati Market's commitment to compliance.
- Educated physicians and staff on documentation, coding and compliance issues.
- Developed and implemented physician audit program.
- Presented reports to Cincinnati Market Audit and Corporate Responsibility Committee and executive leadership.
- Oriented and trained new staff.

**Cincinnati State Technical and Community College**

2004- 2009  
Cincinnati, OH

**Adjunct Faculty**

- Taught Health Information Management Technology Program classes in coding and medical terminology.

**Medical Coding Services**

2000- 2001  
Pendleton, IN

**Traveling Coding Consultant**

- Traveling consultant specializing in inpatient, ED, outpatient and ambulatory surgery cases.

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## RELEVANT EXPERIENCE

### UC Physicians

**Senior Compliance and Education Specialist**

- Developed coding curriculum.
- Marketed coding classes to employees and the medical community.
- Educated coding principles, guidelines and conventions for ICD-9-CM, CPT and HCPCS

### Veterans Administration Medical Center

**Outpatient Coder and Reimbursement Specialist**

- Audited outpatient records for ICD-9-CM and CPT coding accuracy.
- Analyzed and compiled comparative data and presented summary of findings to Health Information Management Leadership.
- Educated physicians and other clinical staff on documentation and compliance issues
- Educated coding, billing and data validation staff on issues such as the Correct coding Initiative, Fraud and Abuse and other regulatory compliance issues

**Outpatient Coder**

- Coded outpatient visits for Medical Care Cost Recovery Department.
- Assisted department in reaching billable goals.

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## EDUCATION, CERTIFICATIONS AND TECHNICAL SKILLS

- Master of Public Health Candidate, George Washington University, Washington DC, 2020-2022
- Bachelor of Science in Health Information Management, University of Cincinnati - Cincinnati, OH
- Associate of Applied Science in Health Information Management Technology, Cincinnati State Technical and Community College, Cincinnati, OH
- Class 23 Urban Leader Graduate, Greater Cincinnati Urban League's Leadership Development Program
- Cincinnati United Way, Board Orientation and Leadership Development Program Fall 2017
- Lean Six Sigma White Belt Certification Jan. 2020
- Lean Six Sigma Black Belt Certification (LSSBS) May 2020
- OHIMA Executive Board Member, Director of Advocacy, 2017-present

Certified in Healthcare Compliance  
Certified Professional Coder  
Certified Coding Specialist-Physician based  
Registered Health Information Administrator