



Scotty Johnson
Councilmember

Motion

WE MOVE that the City Administration remain committed to the terms of the Plush settlement and additional improvements at the Emergency Communications Center (ECC) that enhance the center's operation and staff morale, including ongoing support of the recently established Peer Support Team, a Quality Assurance program, and efforts to achieve the status of an accredited center.

WE FURTHER MOVE that the City Administration remain dedicated to continuous improvement of ECC, leveraging data to identify areas of improvement and implementing strategies to enhance performance, with regular and transparent public reporting.



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