

Office of Human Services, CMO

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Climate, Environment, & Infrastructure Committee April 26, 2022

Office of Human Services

Created in April 2021

OHS supports the City of Cincinnati's funded human services initiatives; and works to connect City residents to community-based resources and organizations to improve quality of life and personal outcomes.

- O Director
- O 50% Administrative Technician



OHS - Five Key Focus Areas

- Facilitating deployment of the City's Human Services Fund and leveraged support agreements;
- Homelessness prevention initiatives (CoC Clearinghouse Board, liaison with service provider community, outdoor encampments, eviction prevention).
- Collaborative Agreement Sustainability (Manager's Advisory Group and Violence Prevention initiatives).
- **Navigator** and referral source for residents.
- Children & Families Cabinet.



Overview of City Human Services Fund

Council has determined that <u>1.5% of the City's General Fund Budget</u> be dedicated to support programs and initiatives that are important to the City's vitality.

HSF is meant to complement (but not duplicate) other City activities and investments.

Human Services Advisory Committee ("HSAC"), volunteers appointed by the Mayor and confirmed by Council, monitor HS programs, review proposals, and recommend funding awards.

United Way supports the Human Services Advisory Committee by administering the processes for proposals and program monitoring.

City Council sets the funding priorities and makes the final funding determination.



Overview of City Human Services Fund

2017: Ordinance 153-2017 is passed, incrementally increasing general fund appropriations to the Human Services Fund over a 5-year period to eventually restore the fund back to 1.5% of the general fund budget.

Human Services Fund - Key Oversight

- City Council: sets policy priorities, approves funding.
- **HSAC**: administers bi-annual RFP for human services fund (last RFP was for FY2021-2023), recommends funding to council, and monitors funded programs.
- City Manager's Office of Human Services administers human services initiatives, supports HSAC, monitors contract relationships.
- United Way of Greater Cincinnati: supports OHS and HSAC by providing program monitoring and technical assistance, requiring biannual reports, and conducting site visits and audit reviews from each HSF funded organization.



Overview of City Human Services Fund

2020: Ordinance 197-2020 designates City's current HSF priorities:

- Reduce Homelessness: 29.83%
- Comprehensive Workforce Development Support: 29.83%
- Addiction Prevention: 10.89%
- Violence Prevention: 8.62%
- Senior Services: 2.84%

And

- Project Lift (Emergency Wrap-Around Services): 16.10%
- Overhead/Administrative Costs: 1.89%



City Human Services Fund - Deployment

City Council sets priorities and allots human services fund amount.

Working group with United Way support establishes common outcome measures and develops proposal process.

Orgs submit proposals for aligned services (includes non- profit status, IRS 990 and audit information).

Council votes on recommended programs for funding.

HSAC makes recommendations to Council.

HSAC, with facilitation by UWGC and OHS, evaluates proposals based on impact, alignment and accountability. Agencies contract to provide HS programs.

Agencies provide programs to serve Cincinnati residents.



Overview of City Human Services Fund – FY21-23 Human Services RFP

HSAC conducted a review process that resulted in funding recommendations for a two-year period.

- Received 72 program proposals (both new and past funded)
- Requests totaled more than \$6.7 million



Overview of City Human Services Fund – FY21-23 Human Services RFP

Priority Goal	Number of Agencies	Number of Programs	Amount of Funding Allocated
Increase gainful employment	21	23	\$1,783,851.90
Reduce Homelessness	15	17	\$1,783,851.90
Addiction Prevention	9	9	\$651,228.54
Violence Prevention	7	7	\$515,481.17
Support Senior Services	4	4	\$169,833.70
Total	56	60	\$4,904,247.21



Overview of Leveraged Funding Organizations

FY22: City Council provided focused leveraged funding for other human services and violence prevention focused organizations outside of the Human Services Fund. Total leveraged funding \$4,767,217.00.

Organization (examples)	Funding FY22	
Bethany House	\$100,000	
Center for Addiction Treatment	\$87,500	
Center for Closing the Health Gap	\$750,000	
GeneroCity 513 Street Outreach	\$75,000	
Immigrant & Refugee Law Center	\$50,000	
Shelterhouse (Emergency Winter Shelter)	\$305,000	
Eviction Prevention Initiatives	\$250,000	



Homelessness Prevention Initiatives

- Clearinghouse Board Continuum of Care
- Encampment response
- Eviction prevention initiatives ERA funds



Homelessness Prevention Initiatives

Encampment response



Cincinnati officials earlier this month quietly cleared dozens of homeless people from an encampment under a highway.

Local homeless advocates usually fight such measures. This time most think the city got it right.



Homelessness Prevention Initiatives

Eviction Prevention - Tenant Stability

Community Action Agency

St. Vincent DePaul Society

Greater Cincinnati Water Works

Legal Aid



Violence Prevention and Collaborative Agreement Sustainability

- O Manager's Advisory Group
 - Youth initiatives pilot programs: Youth at the Center and UMADAOP
- O Cincinnati Initiative to Reduce Violence
 - 2022 Strategic planning



Children and Families Cabinet





Office of Human Services – Resident Navigator

- Referrals to Human Services organizations
- Troubleshooting across City departments for issues related to homelessness, tenant's rights, eviction





Questions or Comments?