

August 4, 2025

To: Members of the Budget and Finance Committee 202501529

From: Sheryl M. M. Long, City Manager

Subject: **Emergency Ordinance – ECC: Moral Obligation Payments to Various Vendors**

Attached is an Emergency Ordinance captioned:

AUTHORIZING the payment of \$103,513.00 from the Emergency Communications Center (“ECC”) General Fund non-personnel operating budget account no. 050x103x0000x7215 as a moral obligation to Medical Priority Consultants, Inc. dba Priority Dispatch Corp. for training and certifications for ECC personnel provided between July 2022 and May 2025; **AUTHORIZING** a payment of \$13,754.60 from the ECC General Fund non-personnel operating budget account no. 050x103x0000x7452 to National Academies of Emergency Dispatch dba International Academies of Emergency Dispatch as a moral obligation for required recertifications of ECC personnel provided between August 2023 and May 2025; and **AUTHORIZING** a payment of \$173,098.95 from the ECC 9-1-1 Cell Phone Fees Fund non-personnel operating budget account no. 364x103x0000x7418 to Intrado Life & Safety Solutions Corp. as a moral obligation for 9-1-1 phone system annual software maintenance and support from March 31, 2025 to March 30, 2026.

This Emergency Ordinance authorizes three moral obligation payments:

1. \$103,513.00 from the ECC General Fund non-personnel operating budget account no. 050x103x0000x7215 to Medical Priority Consultants, Inc. dba Priority Dispatch Corp. for training and certifications for ECC personnel provided between July 2022 and May 2025.
2. \$13,754.60 from the ECC General Fund non-personnel operating budget account no. 050x103x0000x7452 to National Academies of Emergency Dispatch dba International Academies of Emergency Dispatch for required recertifications of ECC personnel provided between August 2023 and May 2025.
3. \$173,098.95 from the ECC 9-1-1 Cell Phone Fees Fund non-personnel operating budget account no. 364x103x0000x7418 to Intrado Life & Safety Solutions Corp. for 9-1-1 phone system annual software maintenance and support from March 31, 2025 to March 30, 2026.

The ECC received training and certifications for ECC personnel from Medical Priority Consultants, Inc. dba Priority Dispatch Corp. and National Academies of Emergency

Dispatch, dba International Academies of Emergency Dispatch, which are typically paid via procurement card, but payment was never submitted. The ECC received 9-1-1 phone system annual maintenance and support from Intrado Life & Safety Solutions Corp., but the ECC was unable to meet critical year-end deadlines due to the ECC Finance Manager being on leave.

The ECC is implementing new processes for invoice tracking and training staff to serve as a backup to help maintain financial operations in the absence of the Finance Manager.

The reason for the emergency is the immediate need to make payment to Medical Priority Consultants, Inc. dba Priority Dispatch Corp., National Academies of Emergency Dispatch dba International Academies of Emergency Dispatch, and Intrado Life & Safety Solutions Corp. for outstanding charges for services provided to the ECC.

The Administration recommends passage of this Emergency Ordinance.

cc: Andrew Dudas, Budget Director
Steve Webb, Finance Director

Attachment