211 Greater Cincinnati 2023 Annual Report





Families' First Stop for Referrals

Gold Standard Resource Database

55,037 Requests

98,835Referrals

Made

1,077 Agencies

7,232 Services

95% Updated Annually

Basic Needs by Category

















28,198

7,031

40,023

4,747

4/ 02

24 1,261

876

6 2,378

Housing

Food

Utilities

Employment & Income

Mental Health & Substance Use

Health

Transportation

Material Goods

TOP NEEDS		
Utility Service Payment Assistance	36,710	
Rent Payment Assistance	19,338	
Food Pantries	6,196	
VITA Program Sites	2,828	
Miscellaneous Request	1,690	
Shelter Information Services	1,391	
Percentage of Income Utility Payment Plans	1,237	
Utility Disconnection Protection	1,235	
Comprehensive Information and Referral	940	
Undesignated Temporary Financial Assistance	802	

TOP AGENCIES	
St. Vincent de Paul Society	13,405
The Salvation Army of Greater Cincinnati	10,200
Hamilton County Job and Family Services	8,223
Cincinnati - Hamilton Co. Community Action Agency	5,887
Freestore Foodbank	4,139
St. Vincent de Paul Society - Northern Kentucky	2,622
Duke Energy	2,405
Northern KY Community Action Commission	2,212
Council on Aging of Southwestern Ohio	1,605
Brighton Center	1,530

CALLER STATS	
White	32%
African American	65%
Male	24%
Female	76%



More than \$700K in direct financial assistance to the community

