CITY OF CINCINNATI

ARC ALTERNATIVE RESPONSE TO CRISIS

Presentation to:
Public Safety & Governance Committee
December 13th, 2022

Call evaluated and triaged by 911 for safety and most appropriate response

Crime or law enforcement issue reported

Police

Fire or medical emergency reported

Fire / EMS

New

Caller is at risk for suicide, but not attempting suicide now

Diversion to 988

911 → 988

Pilot

Report of person in crisis or needing welfare check (low risk)

Alternative Response

Report of person in crisis - violent, barricaded, or armed (high risk)

Co-Response

Report of person attempting suicide now

Rescue

CITY OF CINCINNATI

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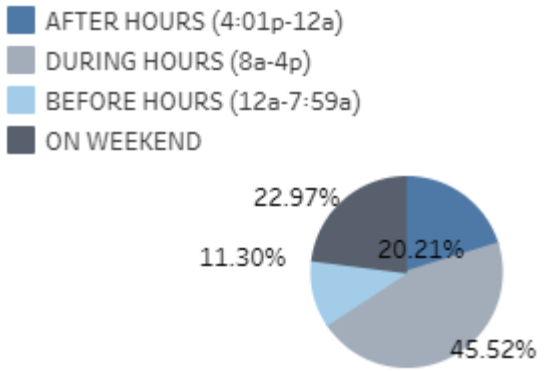
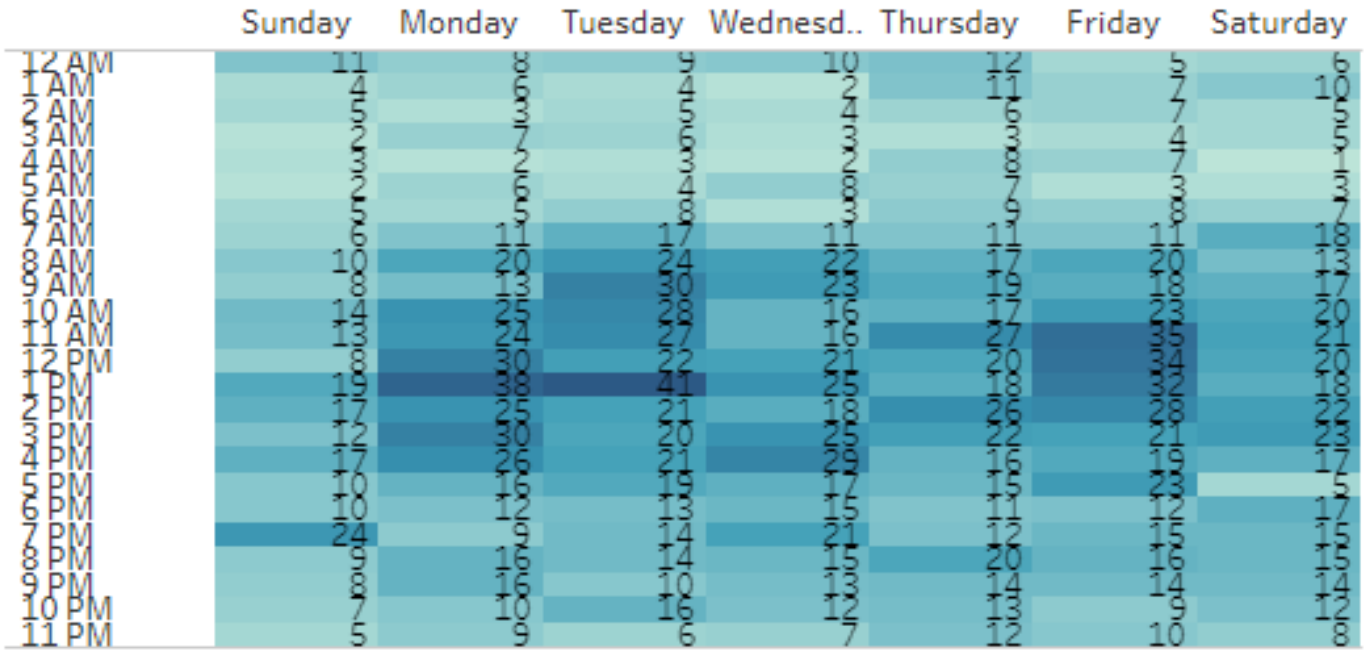
Data Learnings

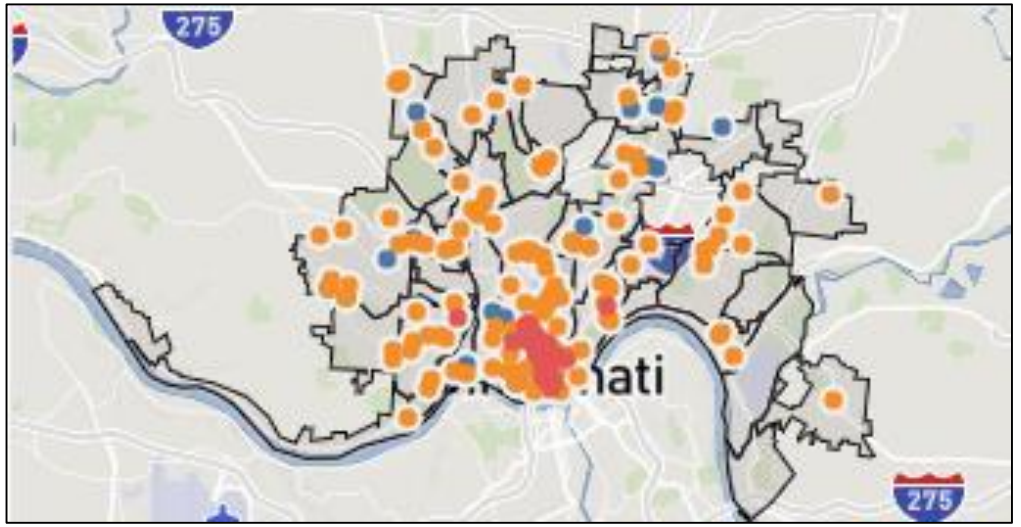
- ARC-eligible calls flagged by 911 staff demonstrate an around-the-clock need





Data Learnings

- ARC responses are called for city-wide, and the team has handled calls in nearly every neighborhood



Data Learnings

- ARC is called most often to respond for people reported to be trespassing, mental health concerns, welfare checks, and people who appear to be intoxicated.

Count By Problem Type	
Trespass	72
Mental Health	54
Check Welfare	48
Disorderly	39
ATL	39
Person Down	13
Panhandling Complaint	9

*table from 12/8/22

Recent Pilot Program Updates

- Pilot extended for full FY23 to continue to learn, gather data, and provide this alternative response service.

- New public-facing data dashboard created by OPDA

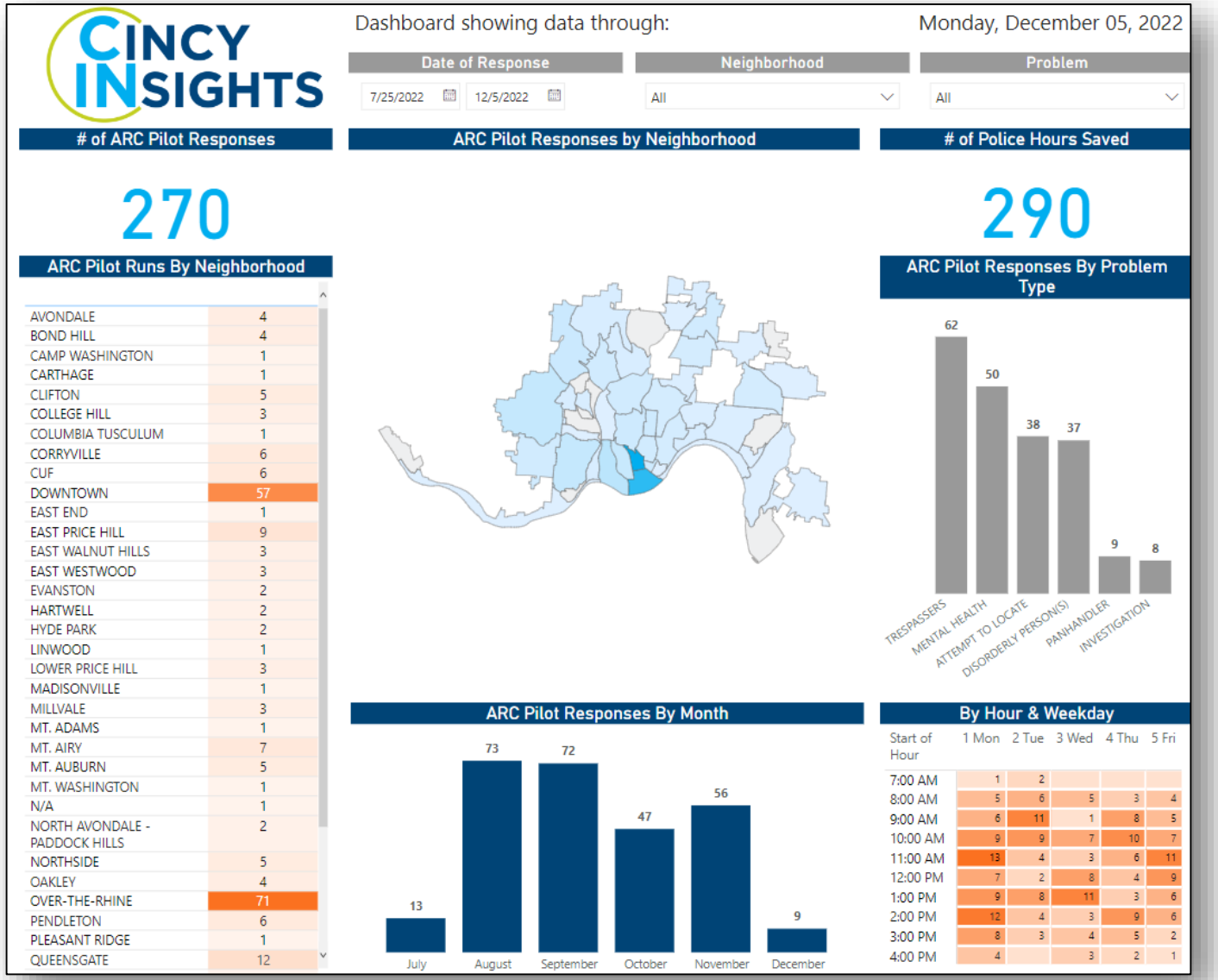
New ARC Dashboard

Navigate to:

- insights.cincinnati-oh.gov
- "Public Safety" topic
- "Alternative Response to Crisis"

city of CINCINNATI
PERFORMANCE & DATA ANALYTICS

[Link]



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cincinnati-oh.gov/ecc/arc

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