

EMERGENCY

CFG

- 2021

ESTABLISHING the classification and salary range schedule for the new employment classification of Senior Emergency 911 Operator and **ENACTING** Section 406 of Division 1, Chapter 307 of the Cincinnati Municipal Code, in order to establish a new salary schedule and classification title for this classification, consistent with the organizational changes described in this ordinance.

WHEREAS, in order to meet the national standards for call answering and call processing times set by the Association of Public-Safety Communications Officials (“APCO”) and the International Academies of Emergency Dispatch (“IAED”) in the emergency communications industry, the City’s Human Resources Department has determined that the creation of the Senior Emergency 911 Operator classification specification is necessary; and

WHEREAS, in order to meet the national standards for quality assurance reviews set by APCO and IAED in the emergency communications industry, the City’s Human Resources Department has determined that the creation of the Senior Emergency 911 Operator classification specification is necessary; and

WHEREAS, in order to provide timely and accurate performance feedback to all operations personnel, the City’s Human Resources Department has determined that the creation of the Senior Emergency 911 Operator classification is necessary; and

WHEREAS, in order to recruit and retain qualified employees at the Emergency Communications Center, the City’s Human Resources Department has determined that the creation of the Senior Emergency 911 Operator classification specification is necessary; and

WHEREAS, the Senior Emergency 911 Operator classification specification is necessary to ensure consistency in the knowledge, skills, and abilities required to carry out the duties and tasks prescribed to the position; and

WHEREAS, the Senior Emergency 911 Operator position and salary range provide an opportunity to increase effectiveness while maintaining a standard of excellence and a clear pathway for continued growth and career progression for employees at the City’s Emergency Communications Center; and

WHEREAS, the City’s Human Resources Department has performed due diligence and conducted appropriate internal comparisons to ensure that the new classification and salary range are consistent with the scope of services and the level of responsibility of the position of Senior Emergency 911 Operator, considering factors including liability, scope of responsibility, judgment and independent action, accountability, and desired levels of experience throughout the evaluation process; and

WHEREAS, it has been determined that adopting the new salary range and classification title for the position is based upon a market analysis, and consistent with the organization changes described herein and internal cost of living adjustment comparisons as approved by City Council; now, therefore,

BE IT ORDAINED by the Council of the City of Cincinnati, State of Ohio:

Section 1. That Section 406 of Division 1, Chapter 307 of the Cincinnati Municipal Code is hereby enacted as shown below:

Hourly Minimum	Hourly maximum	Biweekly Min	Biweekly Max	Step	Annual Min	Annual Max
26.33	29.2088	2,106.40	2,336.704	1	54,766.40	60,754.31
	27.0497		2,163.976	2		
	27.7694		2,221.552	3		
	28.4891		2,279.128	4		
	29.088		2,327.04	5		

Section 2. That this ordinance shall be an emergency measure necessary for the preservation of the public peace, health, safety, and general welfare and shall, subject to the terms of Article II, Section 6 of the Charter, be effective immediately. The reason for the emergency is the immediate need to establish the classification and salary ranges in order to recruit and retain qualified employees at the Emergency Communications Center and meet national industry standards for call processing times, quality assurance reviews, and ensure timely and accurate performance feedback to personnel.

Passed: _____, 2021

Mayor John Cranley

Attest: _____
Clerk