



Advocating for the dignity, rights, independence &  
quality of life of older adults in Ohio since 1975



We help Ohioans age 60 or older resolve legal &  
long-term care problems, & fight Medicare fraud.

*We are a non-profit organization so there is no charge for our services.*

**Pro Seniors, Inc.**  
7162 Reading Road, Suite 1150, Cincinnati, Ohio 45237  
[www.proseniors.org](http://www.proseniors.org)

## Ask us to help solve problems about **long-term care.**

Do you know how to choose a nursing home? Do you understand your rights, or how to advocate for yourself in a nursing home? Do you have a question or complaint about a specific provider? Our Ombudsman advocates routinely visit care communities in Butler, Clermont, Clinton, Hamilton, and Warren counties. We advise residents as they make decisions, and also to help them resolve concerns about their care. Call us for assistance or to learn about volunteering.



## Ask us about **legal questions.**

When you call for yourself or a senior needing legal advice, we will schedule a phone conference with one of our Legal Helpline attorneys. Our Helpline attorneys assist with a wide range of civil legal questions, including Medicaid, Medicare, Social Security, Veterans benefits, housing, food assistance, consumer debt problems, and financial exploitation of seniors. Call to schedule your free appointment with a Pro Seniors' Helpline attorney.



## Ask us how you can avoid **Medicare fraud.**

Our Senior Medicare Patrol team helps Ohioans prevent, detect and report Medicare fraud, errors, abuse and scams. Our team will share best practices to protect your personal information and avoid medical identity theft. Call to schedule a presentation, report suspected fraud, or learn about volunteering.



## **We're here to help.**

### **LEGAL HELPLINE ASSISTANCE**

513-345-4160 / 800-488-6070

### **OMBUDSMAN LONG-TERM CARE ADVOCACY & ASSISTANCE**

513-458-5518 / 800-488-6070

### **SENIOR MEDICARE PATROL EDUCATION & ASSISTANCE**

513-458-5523 / 800-488-6070



### **ADDITIONAL RESOURCES**

Pro Seniors is committed to helping seniors access the information and resources they need.

We offer a collection of fact sheets, legal forms, and directories on our website to help.

[www.proseniors.org](http://www.proseniors.org)