


June 4, 2025

To: Mayor and Members of City Council
From: Sheryl M.M. Long, City Manager 
Subject: Ordinance – Affordability Customer Assistance Program

202501161

Attached is an Ordinance captioned:

ORDAINING new Section 401-84, “Affordability Customer Assistance Program” of Chapter 401, “Water Works” of Division H, “Water Rates” of Title IV, “Public Utilities,” of the Cincinnati Municipal Code for the purpose of implementing a modified water rate structure for qualifying low-income senior citizens and disabled veteran customers reflecting a 25 percent reduction from the generally applicable water rates.

This ordinance modifies the Cincinnati Municipal Code to ordain new section 401-84 “Affordability Customer Assistance Program” for the purpose of implementing a modified rate structure for qualifying low-income senior citizens and disabled veteran customers reflecting a 25 percent reduction from the generally applicable water rates. Greater Cincinnati Water Works’ Affordability Customer Assistance program, along with Metropolitan Sewer District’s similar assistance program will reduce the financial burden of the combined sewer and water bill to avoid delinquency related disconnections for this vulnerable population, and improving access to clean and safe drinking water that is essential to public health.

The Administration recommends passage of this Ordinance.

cc: Andrea Yang, Interim Executive Director, Greater Cincinnati Water Works



30 May 2025, 14:22:55, EDT