



Citizen Complaint Authority Budget Presentation

Budget & Finance Committee

February 22, 2022

Citizen Complaint Authority

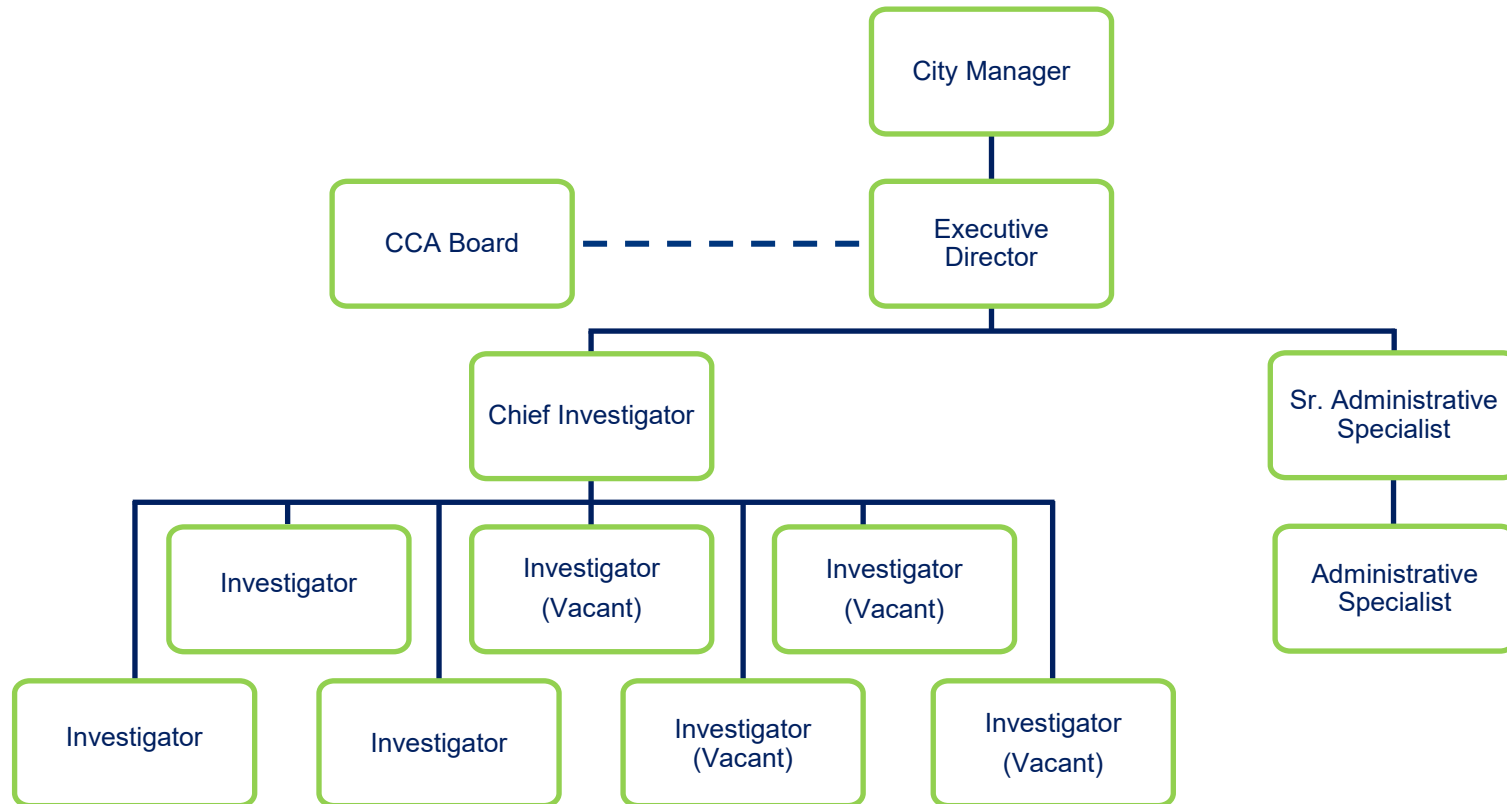
Purpose

CCA's mission is to investigate serious interventions by police officers, including, but not limited to discharging of firearms, deaths in custody, and major uses of force, and to review and resolve citizen complaints of law enforcement misconduct in a fair and efficient manner.

CCA also examines complaint patterns in order to identify opportunities for police and community to reduce complaints, including by examining the circumstances that lead to complaints and opportunities to alter those circumstances.

Citizen Complaint Authority

Organization Chart



Citizen Complaint Authority Operations

Responsibilities Per Cincinnati Administrative Code, Under Article 28

- Investigations
- Complaint Prevention
 - Patterns Analysis & Problem-Solving
 - Recommendations
- Community Engagement and Information Dissemination
- Restorative Justice
 - Mediation

Citizen Complaint Authority Operations

Authorities under Cincinnati Administrative Code, Article 28

- Independent investigations
- Rights and privileges to compel interviews
- Ability to inspect, examine, and review relevant documents and records
- Ability to make findings
- Ability to make recommendations
- Access to crime scenes and priority access to forensics and other relevant evidence
- Subpoena power

Citizen Complaint Authority Operations

Primary Allegations Investigated by CCA

- Discrimination/Racial Profiling
- Improper Entry, Search and Seizure
- Excessive Use of Force
- Improper Stop
- Improper Pointing of Firearm
- Harassment
- Discharge of Firearm
- Death in Custody

Secondary Allegations Investigated by CCA

- Discourtesy or Unprofessional Attitude
- Lack of Proper Service
- Improper Procedure

Citizen Complaint Authority Operations

Complaint and Investigation Process

Summary of Steps:

- Intake
- Complaint is filed
- Investigation
- Review, Analysis and Determination
- CCA Findings & Recommendations
- Board Review
- City Manager's Final Decision
- Final Decision Sent to Chief of Police

Citizen Complaint Authority

FY 2022 Key Performance Indicators

- Complete case intake and investigation assignment within 48 hours of complaint receipt.
- Reduce backlog in cases.
 - Backlog estimated to be cleared by end of Calendar Year 2023.
- 90-day requirement to close cases.
 - Currently behind 90-day target across all case types. Cases older than 90 days currently being prioritized to address the backlog.
- Launch CCA Ambassador program as vehicle for community engagement.

Citizen Complaint Authority Budget History

General Fund Operating Budget FY 2018 – FY 2022

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Personnel Compensation	486,059	483,810	504,970	580,902	864,430
Fringe Benefits	157,727	159,880	158,410	219,054	293,110
Non-Personnel Expenses	29,262	26,820	28,250	99,084	132,540
Total	673,048	670,510	691,630	899,040	1,290,080

Citizen Complaint Authority Budget History

Pandemic Related Reductions

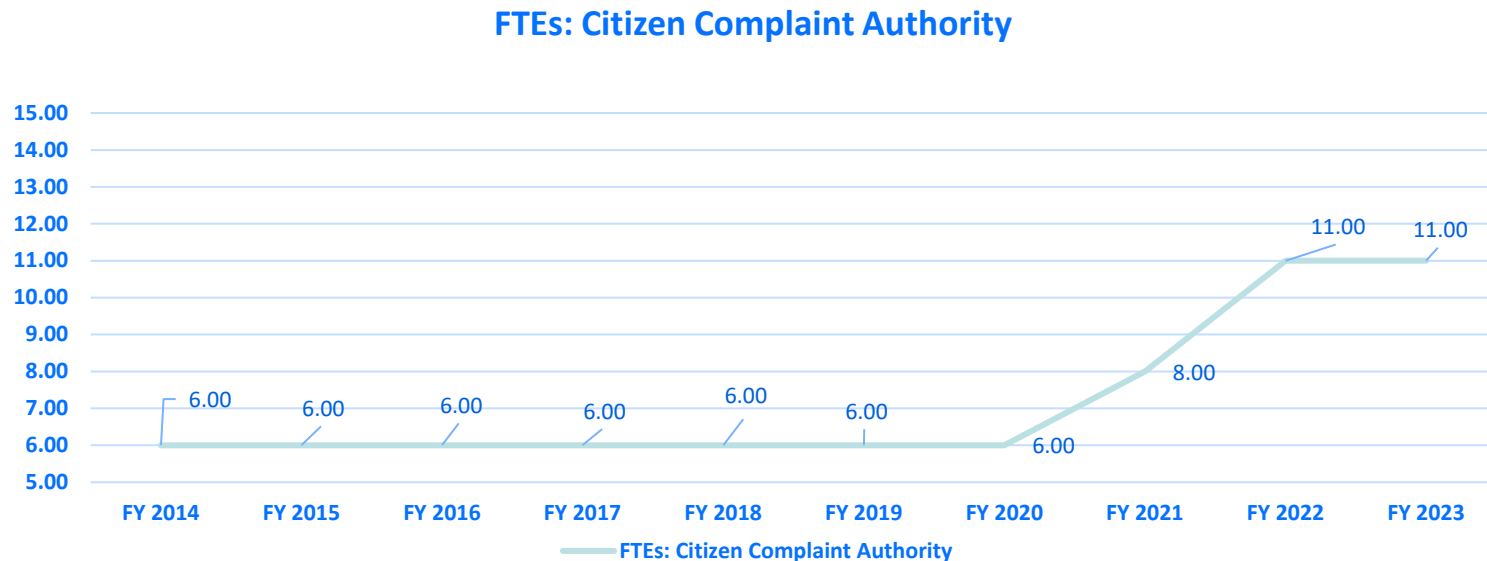
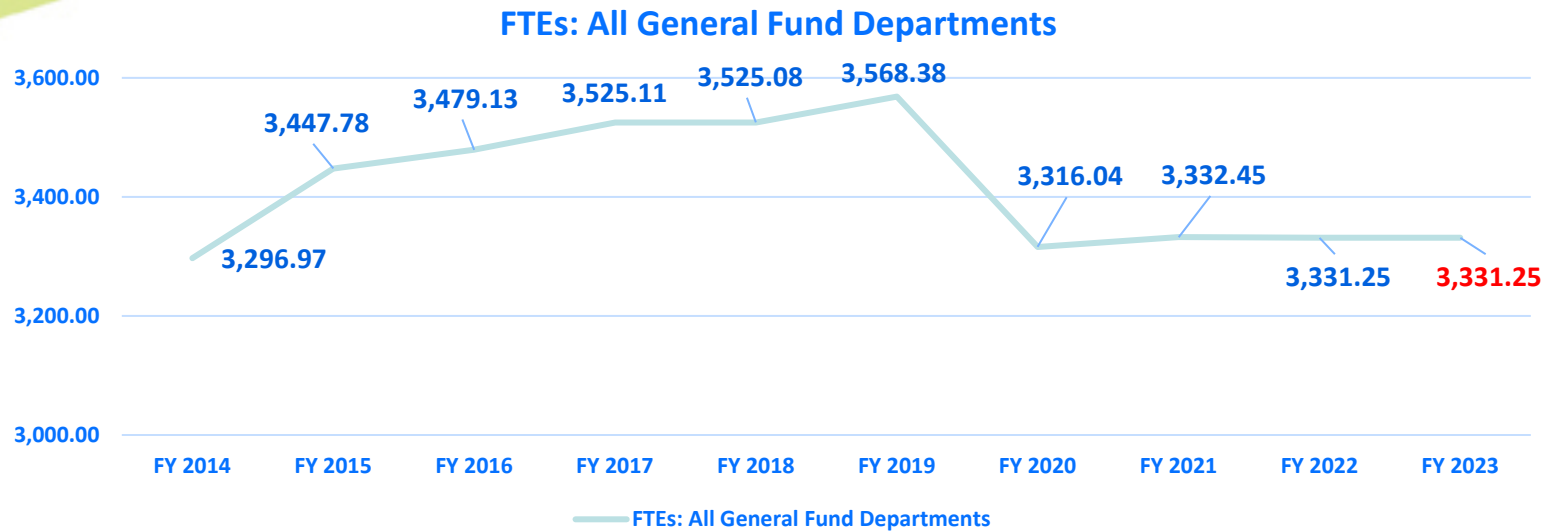


Citizen Complaint Authority FTE History

General Fund Operating Budget
FY 2018 – FY 2022

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
FTE	6.00	6.00	6.00	8.00	11.00

General Fund and Citizen Complaint Authority FTE History: FY 2014 – FY 2023



*The department was named Citizen Complaint and Internal Audit (CCIA) until FY 2017 when the Internal Audit function was transferred to the City Manager's Office. The FTEs from FY 2014 to FY 2016 only reflect the Citizen Complaint portion of the department FTEs.

Citizen Complaint Authority Significant Budget Issues – Operating

- CCA's existing staffing levels must be preserved in order to ensure its ability to eliminate its backlog and ensure transparency in the enforcement of law.
- Answer = Protect current staffing levels (11 FTE)
 - Estimated \$1,346,210 in personnel and benefits

Citizen Complaint Authority Significant Budget Issues – Operating

- CCA's recent growth in investigative personnel has equipped the agency to eliminate its backlog, but additional administrative support is needed to ensure the efficiency of those efforts. Temporary employees are being utilized currently.
- Answer = Add 1 new FTE to serve as Administrative Technician

Citizen Complaint Authority Significant Budget Issues – Operating

- CCA needs support in meeting significant responsibilities (both under law, and to our community) specifically, its complaint prevention mandate and problem-solving responsibilities:
 - Policy analysis
 - Recommendations
 - Problem-solving
- Answer = Fund Data Analyst position (FTE)

Citizen Complaint Authority Significant Budget Issues – Operating

- Future Needs:
 - Community engagement
 - Complainant outreach
 - Mediation and restorative justice

Citizen Complaint Authority Significant Budget Issues – Capital

- Office renovation to accommodate increase in staffing
= \$200K – \$300K
- Existing FY 2022 operating budget savings may be available to offset this expense.

QUESTIONS?