

EMERGENCY

City of Cincinnati

KKF

EESW

An Ordinance No. 750

-2024

ESTABLISHING the classification and salary range schedule for the new employment classification of Alternative Response Community Service Officer; and **ORDAINING** Section 819 of Division 0, Chapter 307, "Classified Compensation Schedules," of the Cincinnati Municipal Code.

WHEREAS, the Human Resources Department, in consultation with the Emergency Communication Center, has determined that it is necessary to create a new Alternative Response Community Service Officer classification specification to recruit and retain quality employees; and

WHEREAS, the Alternative Response Community Service Officer classification and compensation plan is necessary to ensure consistency in the knowledge, skills, and abilities required to carry out the duties and tasks prescribed for the position; and

WHEREAS, this position is responsible for performing advanced level professional work involving independent judgement to gather information, ensure safe conditions, and appropriately route requests for final resolution in compliance with established policies and procedures, which may include Quality of Life calls reported to 311 and 911; and

WHEREAS, personnel filling the new position will provide field response in the community for the City's non-emergency 311 Customer Service program and serve as an ambassador to the community on behalf of all City agencies, playing a crucial role in improving community outcomes by handling issues that do not require a traditional public safety response; and

WHEREAS, the Human Resources Department has performed due diligence and conducted appropriate internal comparisons to ensure that the new classification and salary range are consistent with the scope of work and the level of responsibility of the position of Alternative Response Community Service Officer, with factors considered throughout the evaluation process including scope of responsibility, judgment and independent action, and accountability; and

WHEREAS, adopting the new salary range and classification title for the position is based upon a market analysis and internal cost of living adjustment comparisons as approved by Council; now, therefore,

BE IT ORDAINED by the Council of the City of Cincinnati, State of Ohio:

Section 1. That Section 819 of Division D0, Chapter 307, "Classified Compensation Schedules," of the Cincinnati Municipal Code is ordained as follows to establish the new classification and salary range of Alternative Response Community Service Officer:

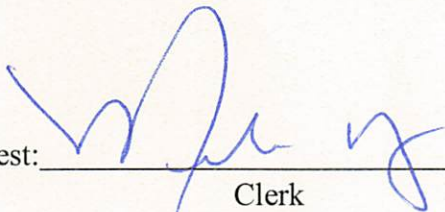
Alternative Response Community Service Officer
--

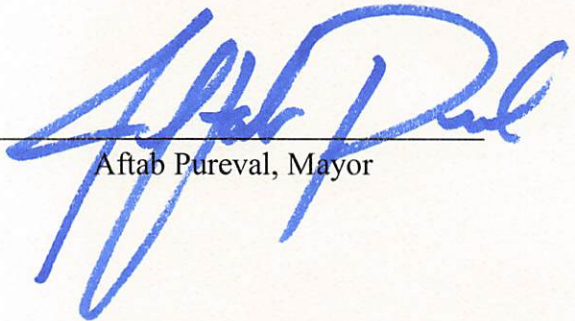
Minimum \$57,517.77 - Maximum \$87,445.16

Section 2. That the proper City officials are authorized to do all things necessary and proper to carry out the terms of Section 1.

Section 3. That this ordinance shall be an emergency measure necessary for the preservation of the public peace, health, safety, and general welfare and shall, subject to the terms of Article II, Section 6 of the Charter, be effective immediately. The reason for the emergency is the immediate need to establish the classification and salary range of Alternative Response Community Service Officer to recruit and retain qualified employees in the Emergency Communication Center as soon as possible.

Passed: June 12, 2024

Attest: 
Clerk


Aftab Pureval, Mayor

I HEREBY CERTIFY THAT ORDINANCE NO 250-2024
WAS PUBLISHED IN THE CITY BULLETIN
IN ACCORDANCE WITH THE CHARTER ON 6/25/2024
Melissa Antley
CLERK OF COUNCIL