## City Council Questions, Comments, and Directives from 11/15/18 Public Law and Safety Committee Meeting

201801844

City Council Member	City Council's individual member requests to the Administration, MCP, and 21CP on 11/15/18. Answers to be reviewed at the 12/10 Public Law and Safety Committee Meeting. All items below were compiled from the review of the 11/15/18 City Council Meeting on-line video.		Council Requests Fulfilled or Not Fulfilled at 12/10 meeting	
Christopher	Is it possible to go back to interview the CPD officers? Does anyone on Administration have an objection? (No one			
Smitherman	on the Administration answered with an objection.)	Yes	No	1:45
Christopher	The expectation is to come forth with action plan in December Meeting. Put on screen and go through it so we can			
Smitherman	see where we are with the action plan. Patrick said they are working on about 50 items. It is Important for the community to see.	Yes	No	1:46
Amy Murray	Go through entire tragedy and say this happened, has this been fixed, and how has it been fixed.	Yes	No	1:47
Amy Murray	Does everyone at the ECC know how TTY works?	Yes	No	1:48
Amy Murray	A big concern is that ECC personnel get e-mails on policies or procedures. Do we have a robust proactive way that everyone is trained on new initiatives (even if on vacation)?	Yes	No	1:49
Amy Murray	The way Spinney field was in April isn't doable for having a 911 back-up center short term. What needs to done to			
	get it up to par in the short term?	Yes	No	1:50
Amy Murray	Are we assured that every police officer, and ECC personnel, understand what Smart 911 is?	Yes	No	1:50
Amy Murray	Why would someone call and hang-up on the voicemail start? Policy should be to listen to it.	Yes	No	1:51
Amy Murray	Need to make sure every Police officer understands what Phase II is. In Kyle's case the pinpoint location from			
	Phase II was right next to the van. Do they understand what phase II is?	Yes	No	1:53
Christopher				
Smitherman	As recommendations are coming see that they end up in the action plan.	Yes	No	1:56
Greg Landsman	1) Do we know anything new (question posed to MCP and 21CP on 11/14 by Greg)?	Yes	No	2:00
	2) Are there any recommendations that are new? Greg had not really heard anything that hadn't put on the table			
Greg Landsman	already.	Yes	No	2:00
	3) How much did we spend? Somewhere North of \$100k. We certainly aren't anywhere where we need to be.			
	Measure everything. Ask 5 Why's. We can't be the best if we are not asking the right questions and reinterviewing			
Greg Landsman	all involved in the day that Kyle died. People need to get interviewed.	Yes	No	2:01
Greg Landsman	Can we have some of our money back?	Yes	No	2:02
Greg Landsman	We keep to keep pushing for comprehensive continuous improvement approach. How do we get there?	Yes	No	2:05
David Mann	Can Chief Isaac provide a written transcript of body cam audio?	Yes	No	2:03
David Mann	Responding officers new the incident involved a van. What was their thinking that led them to not focus on a van?	Yes	No	2:04
David Mann	The officers were told by dispatch that the caller was stuck inside his van. "Stuck inside" came to be "locks malfunctioning" by responding officers. What was the thought process during this time?	Yes	No	2:05



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Christopher	Hearing a consistent chorus regarding the consultants go back and physically interview the officers on the scene.			
Smitherman	Councilman Mann's questions should be utilized so we get better understanding of what the officers were thinking.			
	Amy Murray added that she was surprised the call takers weren't interviewed. She feels it's important to talk to			
	the call takers to understand what happened.	Yes	No	2:06
P.G. Sittenfeld	Could what happened to Kyle on 4/10/18 happen today (at 11/15 meeting a little over 7 months later)?	Yes	No	2:10
	1) Jayson said it could. There are some things that keep him up at night. The Spinney Field back-up center is one			
	of them.	Yes	No	2:10
	Jayson said we need TTY vendor back in. There was not a policy or white paper outlining how exactly TTY			
	function specifically worked when the 4/10/18 tragedy happened.	Yes	No	2:11
	2) Patrick- Provider of resources to CPD and ECC. All the things we are asking for cost money so we will likely have			
	to make cuts elsewhere in the budget.	Yes	No	2:12
	3) Chief Elliott -It is possible but we are incrementally better. Officers are more aware. Incorporating technology and learning its ability. This remains a priority. A young man called for help and we were not able to help him.	Yes	No	2:13
	There is "act of God" and "act of Man". There was enough man made failure in this instance so until that is down	163	INU	2.13
P.G. Sittenfeld	as close zero as possible that should keep all of us up at night. There are a lot gaps left to be closed.	Yes	No	2:14
P.G. Sittenfeld	During the meeting with 21CP and MCP they talked about vehicle or car. Van was known. P.G. is troubled by that	res	INO	2.14
P.G. Sittenfeld	comment.	Yes	No	2:18
P.G. Sittenfeld	Embrace help. Deloitte consultant is offering help to Jayson Dunn. Can we find a way to receive external help.	Yes	No	2:19
P.G. Sittenfeld	What were the billable hours from MCP and 21CP?	Yes	No	2:19
r.d. Sittemela	Not a lot of new information. Taxpayer dollars need to buy more truth, more insights, and a more better path	res	INO	2:20
P.G. Sittenfeld	forward.	Yes	No	2:22
P.G. Sittenfeld	Collective bargaining units want the administration to focus on getting trained on the equipment they already have.	res	INO	2.22
Patrick Duhaney	They expressed concern that they don't know the basics of their job. How do we get there?	Yes	No	2:23
Christopher	They expressed concern that they don't know the basics of their job. How do we get there:	162	INO	2.25
Smitherman	Action plan will be on screen at 12/10 meeting. We will go through it. Make sure right inputs are there.	Yes	No	2:27
Amy Murray	TTY is priority #1 for Amy. If they know how to put it on but not take it off the same thing that happened to Kyle	163	IVO	2.21
Amy Wurray	can happen to someone else. How do we get vendor back?	Yes	No	2:30
	Frustration today is with the report, the questions that remain, key people that weren't interviewed. We are not	163	INO	2.30
Greg Landsman	doing what we all said we would do. Be as transparent as humanely possible (put it all out there).	Yes	No	2:32
Christopher	To MCP and 21CP we are most interested in more interviews being done. This to include CPD responding officers	163	140	2.32
Smitherman	and ECC personnel. When will this happen.	Yes	No	2:38
Christopher	What's was happening for the 7 minutes from 1st call to dispatch. There was enough information on the first call.	163	140	2.30
Smitherman	MCP responded that the CAD incident wasn't completed until after the review of the call. Why?	Yes	No	2:39