



Legislation Details (With Text)

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Title: MOTION, dated 01/31/2022, submitted by Councilmember Landsman, ECC Continuous Improvement Report, WE HEREBY MOVE that the Administration report back to Council within 30 days on the Continuous Improvement1 [hereafter referred to as "CI"] efforts underway at the Emergency Communications Center of the City of Cincinnati. The report should include: a) Details on the CI approach being used; b) Specific investments in CI being made [plus any and all investments being made in 'Quality Assurance']; c) A timeline of these investments AND any intended future investments in CI & QA; and; d) Clearly articulated measures for i) staffing improvement, ii) overall operational improvements, and ii) improvements to each step of our emergency response [including quality of initial intake, effective dispatch, time on scene, quality of services delivered, etc.]

Sponsors: Greg Landsman

Indexes:

Code sections:

Attachments: 1. Motion

| Date | Ver. | Action By | Action | Result |
|-----------|------|------------------------------|---------|--------|
| 2/2/2022 | 1 | Cincinnati City Council | Adopted | Pass |
| 1/31/2022 | 1 | Budget and Finance Committee | | |

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ADOPT