



## Legislation Details (With Text)

<b>File #:</b>	202200227	<b>Version:</b>	1
<b>Type:</b>	Motion	<b>Status:</b>	Adopted
<b>File created:</b>	1/31/2022	<b>In control:</b>	Cincinnati City Council
<b>On agenda:</b>	2/2/2022	<b>Final action:</b>	2/2/2022
<b>Enactment date:</b>		<b>Enactment #:</b>	
<b>Title:</b>	MOTION, dated 01/31/2022, submitted by Councilmember Landsman, ECC Continuous Improvement Report, WE HEREBY MOVE that the Administration report back to Council within 30 days on the Continuous Improvement <sup>1</sup> [hereafter referred to as "CI"] efforts underway at the Emergency Communications Center of the City of Cincinnati. The report should include: a) Details on the CI approach being used; b) Specific investments in CI being made [plus any and all investments being made in 'Quality Assurance']; c) A timeline of these investments AND any intended future investments in CI & QA; and; d) Clearly articulated measures for i) staffing improvement, ii) overall operational improvements, and ii) improvements to each step of our emergency response [including quality of initial intake, effective dispatch, time on scene, quality of services delivered, etc.]		
<b>Sponsors:</b>	Greg Landsman		
<b>Indexes:</b>			
<b>Code sections:</b>			
<b>Attachments:</b>	1. Motion		

Date	Ver.	Action By	Action	Result
2/2/2022	1	Cincinnati City Council	Adopted	Pass
1/31/2022	1	Budget and Finance Committee		

**MOTION**, dated 01/31/2022, submitted by Councilmember Landsman, *ECC Continuous Improvement Report*, **WE HEREBY MOVE** that the Administration report back to Council within 30 days on the Continuous Improvement<sup>1</sup> [hereafter referred to as "CI"] efforts underway at the Emergency Communications Center of the City of Cincinnati. **The report should include:** a) Details on the CI approach being used; b) Specific investments in CI being made [plus any and all investments being made in 'Quality Assurance']; c) A timeline of these investments AND any intended future investments in CI & QA; and; d) Clearly articulated measures for i) staffing improvement, ii) overall operational improvements, and ii) improvements to each step of our emergency response [*including quality of initial intake, effective dispatch, time on scene, quality of services delivered, etc.*]

ADOPT