



Legislation Details (With Text)

File #:	202200227	Version:	1
Type:	Motion	Status:	Adopted
File created:	1/31/2022	In control:	Cincinnati City Council
On agenda:	2/2/2022	Final action:	2/2/2022
Enactment date:		Enactment #:	
Title:	MOTION, dated 01/31/2022, submitted by Councilmember Landsman, ECC Continuous Improvement Report, WE HEREBY MOVE that the Administration report back to Council within 30 days on the Continuous Improvement ¹ [hereafter referred to as "CI"] efforts underway at the Emergency Communications Center of the City of Cincinnati. The report should include: a) Details on the CI approach being used; b) Specific investments in CI being made [plus any and all investments being made in 'Quality Assurance']; c) A timeline of these investments AND any intended future investments in CI & QA; and; d) Clearly articulated measures for i) staffing improvement, ii) overall operational improvements, and ii) improvements to each step of our emergency response [including quality of initial intake, effective dispatch, time on scene, quality of services delivered, etc.]		
Sponsors:	Greg Landsman		
Indexes:			
Code sections:			
Attachments:	1. Motion		

Date	Ver.	Action By	Action	Result
2/2/2022	1	Cincinnati City Council	Adopted	Pass
1/31/2022	1	Budget and Finance Committee		

MOTION, dated 01/31/2022, submitted by Councilmember Landsman, *ECC Continuous Improvement Report*, **WE HEREBY MOVE** that the Administration report back to Council within 30 days on the Continuous Improvement¹ [hereafter referred to as "CI"] efforts underway at the Emergency Communications Center of the City of Cincinnati. **The report should include:** a) Details on the CI approach being used; b) Specific investments in CI being made [plus any and all investments being made in 'Quality Assurance']; c) A timeline of these investments AND any intended future investments in CI & QA; and; d) Clearly articulated measures for i) staffing improvement, ii) overall operational improvements, and ii) improvements to each step of our emergency response [*including quality of initial intake, effective dispatch, time on scene, quality of services delivered, etc.*]

ADOPT