



## Legislation Details

**File #:** 202200227 **Version:** 1

**Type:** Motion **Status:** Adopted

**File created:** 1/31/2022 **In control:** Cincinnati City Council

**On agenda:** 2/2/2022 **Final action:** 2/2/2022

**Enactment date:** **Enactment #:**

**Title:** MOTION, dated 01/31/2022, submitted by Councilmember Landsman, ECC Continuous Improvement Report, WE HEREBY MOVE that the Administration report back to Council within 30 days on the Continuous Improvement<sup>1</sup> [hereafter referred to as "CI"] efforts underway at the Emergency Communications Center of the City of Cincinnati. The report should include: a) Details on the CI approach being used; b) Specific investments in CI being made [plus any and all investments being made in 'Quality Assurance']; c) A timeline of these investments AND any intended future investments in CI & QA; and; d) Clearly articulated measures for i) staffing improvement, ii) overall operational improvements, and ii) improvements to each step of our emergency response [including quality of initial intake, effective dispatch, time on scene, quality of services delivered, etc.]

**Sponsors:** Greg Landsman

**Indexes:**

**Code sections:**

**Attachments:** 1. Motion

Date	Ver.	Action By	Action	Result
2/2/2022	1	Cincinnati City Council	Adopted	Pass
1/31/2022	1	Budget and Finance Committee		